

What does ideal engagement feel like?

Objective,
respectful
back + forth
exchange of
ideas

Organic
grass roots

Ideal engagement
feels great! It
occurs when one
has passion and
enthusiasm for
productive activities

People are
informed and
willing to get
stuck in
the zone

-Informed

Channeling your passionate interests for
the collective good.

Informed, objective, respectful exchange of
ideas with no pre-conceived notions.

What is expected of you as an engaged citizen?

Engaged citizens
must be civil
and LISTEN,
LISTEN, LISTEN.

Objectivity ③
a willingness
to compromise

④ To be part
of the solution

honesty
participation
etc etc

Engaged citizens ~~should~~ ~~not~~ be honest, ready
to compromise, and ^{are} part of the solution.
Leave your ego at the door ^{open your mind} and
LISTEN

What do you expect in return for your effort?

a solution ③
that represents
a compromise
+ which is also
realistic +
reflects the majority
viewpoint

to be heard
decisions that
are accepted

③ I expect a
positive feeling
throughout the
community when we
can be proud of
our outcomes and
become part of the
team.

I expect
to be appreciated
and have my
ideas acknowledged

I expect my ideas to be acknowledged
(not necessarily accepted) and to leave

feeling proud of my community.
Even if my ideas are NOT accepted I will leave the
room supporting the decisions of the group.

What does ideal engagement feel like?

2.

3)
FEELING
HEARD
EQUAL EXCHANGE OF
IDEAS

Feel: Inclusive
• Affirmative of
-
-

Ideal Engage
1. My voice
2. makes a
3. difference

Engagement
feels like
substantial
input -
they all
get to speak
and their
input counts

1. Feeling like people are actually listening (active)
 2. Listen Leads to action
 3. Creatively engaged
 4. Respect people and their time
-

What is expected of you as an engaged citizen?

2.

②
PARTICIPATION

What is expected of you
as an engaged citizen?
③
- Ideas
- Feedback

Engaged Citizen:
- Humility
- Ideas
- Feedback

Being a good
winner or
Loser

Gracefully
Compromise

Be respectful
of process
of participants

Tell me
what you
expect

Expect of me
Willingness
to participate
Willingness to listen

Respectful participation, clearly stated expectations

Be a good winner or loser and active listening ~~skills~~ on both sides

~~Participate~~

What do you expect in return for your effort?

2.

Exchange
of Ideas
+ movement

in return :
- progress
- listening
- stick to it
persistence

Expect in return
Positive change

③
ACCEPTABLE
RESULTS

③
ACCEPTABLE
RESULTS

Acceptable
progress

Acceptable progress with persistence movement toward positive change even in the face of setbacks

(not necessarily accepted) and to be

pride of my community
not accepted

What does ideal engagement feel like?

3.

LISTENING
+
OPENNESS

① Ideas are
Respected +
Validated

Ideal Engagement
feels...
Inclusive

Ideal Engagement
feels...
Energized

① You know, &
everyone's feedback
are considered &
addressed

It feels like an
opportunity for
everyone to voice
their opinion and
solutions to be
explored.

What is expected of you as an engaged citizen?

3.

Expected of me...

Time

②

Speak up &
Make sure your
voice is heard.

Expected of me...

Open mind

To understand
issue &
speak up

③

- honesty
- respect each others
opinion / questions
- participation
- contribution

- Constructive
- COMMITMENT
- RESPECTFUL

Participation is
expected with the
open-mindedness
of different solutions
other than your
own.

Practice Participation
with only your
reasonable concerns,
concrete, and
preference

What do you expect in return for your effort?

3.

③
Honesty
by others

③
Open Ears

③
Patience

③
An understanding
that when we
disagree, we do
so civilly

③
Sound rules +
Respect for
Sound Rules
by others

③
Finality to
the outcome -
it ends
re-litigation of
the same questions

Multiple Channels
for Engagement
that respect the
busy lives of the
Average American

A better
community
and progress

See RESULTS

A better community
that affords
everyone a better
place to live, work,
play

What I expect
Acknowledgment

What I expect
Respect

PROGRESS
TOWARDS
COMMON
GOALS.

ROI

community

measurable progress
towards a better community
through an inclusive
process that ^{addresses} ^{circumstances}

measurable progress
towards a better community
through an inclusive
process that ^{addresses} ^{circumstances}

What does ideal engagement feel like?

4.

Engagement should be respectful and your opinions / concerns are heard and acted on

True engagement feels welcoming to all voices. It can be messy but should lead to shared vision that can be acted upon.

As the process evolves, ^{ways?} change people to investigate best practices

→ study successful initiatives that we can learn from...

Ideal Engagement feels ...
• welcoming
• empowering
• energizing
• affirming
• collaborative
• shared
• messy → but satisfying

It should be respectful and your opinions / concerns are heard & acted on.

What is expected of you as an engaged citizen?

4.

Honesty, straight forwardness and a willingness to at least try the process.

honesty, straight forwardness, willingness to at least try the process.

I'm expected to: suspend judgments and listen to diverse opinions/perspectives; bring under-represented groups into the dialogue; and share what the group learns together

As an engaged citizen, I'm expected to...
• suspend judgments & listen to diverse opinions & perspectives
• contribute in positive ways
• bring under-represented groups into the dialogue
• share & act on what I learn - mutual shared

Act in positive ways to implement the vision.

• Empower citizens' groups to help move the shared agenda forward

What do you expect in return for your effort?

4.

That we come to something we can
all benefit from

That we come
to something
that can all
benefit from
you

I expect to "be heard" & see action
taken as a result of the work we do together.

Move from planning to ACTION

In return for my
effort, I expect ...
• to really "be heard"
• see demonstrated
action - not
• move from planning
to action
• the City to honor
the input

I expect the process to evolve as it moves
along. The City staff should honor the
input & trust the input of the community
members.

What does ideal engagement feel like?

5.

Creative

A positive exchange
of ideas, concepts,
issues.

Open
tolerance
for all things

Diverse
Participation

Challenging

Conversation & action
with neighbors
& decision-makers

GOLD MEDAL

TEAM

Open
Civil
Important

greater
good

A team of diverse neighbors & decision makers who are open, creative & tolerant to civil interaction for the greater good.

What is expected of you as an engaged citizen?

5.

to listen to people
to offer ideas & solutions
not to win the
ideas or people

Commit
ed
to Solution

time & effort
on community
issues &
initiatives

Respectful
Listen
Informed

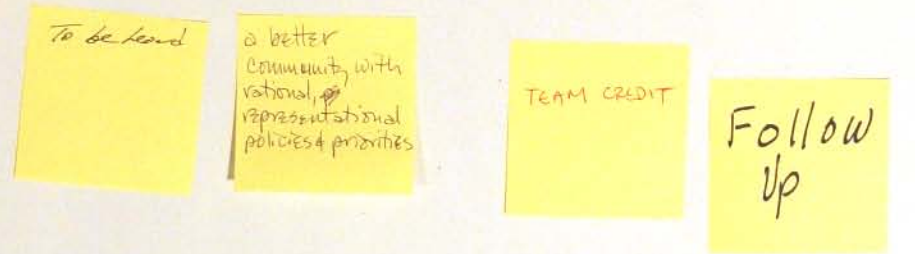
Attendance
@
mtgs

ANTICIPATE
THE TEAM
NEEDS

As engaged citizens, we are expected to take the time & effort to be informed & respectful by participating in community events which address issues & initiatives & commit to solutions.

What do you expect in return for your effort?

5.



In return for our efforts we expect that our team's ideas will be heard, that there will be consensus & follow up regarding our community policies & priorities.

What does ideal engagement feel like?

makes a difference feeling of confidence that engagement contributes to positive result

Participant - amt of time energy was well spent

Understand the importance & gravity of civic issues - make the connection

Mutual respect - agree to disagree but not disagreeably
Accommodate dissent

Intense + challenging - give real ways to do

Fulfilling and freeing -

Feel the possibility of ~~great~~ real impact

Feel the relevance to people's lives

IDEAL
INTENSE
CHALLENGING
APP. POSSIBILITIES
HOPEFUL

People wanting to change the community for the better

That Engagement - Everyone contributes to the process and the

Idea: engagement? feeling that it will make a difference.

Engagement feels fulfilling
freeing
comfortable
satisfying

Dialog among all parties who have shared priorities

There is the possibility of real impact on issues that matter.

What is expected of you as an engaged citizen?

6.

Inform yourself - Informed participation.

Express yourself.

Come with open mind + willing to listen. Respect other ideas.

Take responsibility.

Educate others.

Take initiative.

Talk to your neighbors + get them involved.

Respect consensus.

Speak up + explain + advocate your point of view.

Giving your time and energy and your particular expertise

To be informed and willing to compromise to reach a solution to a problem

Sustained continuing informed participation in the process. ~~the~~ Stay engaged over time.

Respect others through opinions + listen well + be willing to seek be informed

Active informed citizen taking responsibility

Informed participation not just pre-conceived at meetings

Engagement: take role in the process continue to be active in the process

What do you expect in return for your effort?

6.

Feel all viewpoints are listened to,
The decision was not made ahead of time. Not a frozen
Demonstrable result and impact. conclusion,

An open process + inclusive + transparent.

All segments of the community were involved + there is an effort
to engage all segments.

Objective outcome.

Feedback on how input was used - how it shapes the
results. What changed, + made my time worth it.

More truly representative in framing fair issues

Early involvement - ~~is~~ Sense of community.

Broad, diverse + effective community
involvement from beginning to end.

ADD
that the
result is
good for the
community
during my
life. Overall
balanced equity

In short, we
expect that the
community
will be more
involved in
the future.

Expect in return
more
representative
open process
heard

IN RETINAL
RESPECT EVEN FOR
DISSENT
WE SHOW HOW MY
VOICE WAS USED
THE MORE DIRECT +
CLEAR WHY DECISIONS
WERE MADE

EXPECTED
NO HONORABLE
OR THOSPITAL
AN ORIGINAL IMPROVE
BY POINT OF VIEW
THAT THE NEIGHBOURS
OPINION INCLUDED

Expect in return
more
representative
open process
heard

Expect in return
more
representative
open process
heard

civil

access to facts / fact-based
discussion

input / heard / open mind

not predetermined / no agenda

committed

goal oriented / outcomes /

What does ideal engagement feel like?

7.

More diverse
Community
engagement

Kindly / open
to
FACTS

Knowing that you
are being an
input to the
community

Consistent and
sustained systems -
not just one event
a year

my voice
in the
community
is heard.

civility from
all participants
& decision makers

Open minded
participants

Both gov't
& citizens
show up

In Alexandria,
We are one
voice.

Choices on
important
issues or topics
not pre-selected
- people may feel
obligated to
submit their views
rather than have
their views
heard even

inter-
active

ideal engagement
means the
facilitator do not
try to sell a
pre-determined
solution.

All participants
had basic
knowledge of the
problem. List to
a good participant
if you just pulled
us off the street.

In Alexandria,
We are
representative
of the
nation

Back to
beginning based on
balanced information -
fact based

COMMITTED

more groups
represented

opportunity for
input
acknowledgment
of what input
application for
decision that address
input

everyone
is
"present"

ENERGETIC!

community engagement is energetic,
civil, where people are heard, open minded,
with no pre-determined agendas.

What is expected of you as an engaged citizen?

7.

to be present,

Volunteer
for a better
community

be
informed

be willing
to learn

An open
mind

Thoughtful
discussion after deep
thought consideration
of the facts

BE
PRESENT
(FULLY)

Engaging others =
how you behave
for example

HONESTY

be informed
regarding
public concerns
make decisions about the
importance of
proposed solutions

Accountability
of other citizens

INTEGRITY
- SAY WHAT U
MEAN
- DO WHAT
U PROMISE

RESPECT
FOR ALL

"As citizens of Alexandria, we are present, honest, respectful, informed, open-minded, accountable, knowledgeable, energetic, with a shared vision of community for our city."

What do you expect in return for your effort?

7.

A great beautiful,
Caring & concerned
pleasant life

Respect

Inclusion

Inclusion, expect
Constructive results
stemming from what
the group decides

being part of
community not
just in the
community

IMPACT
WITH
MEASURABLE
OUTCOMES

ACTION

- Good health
education
- Safe communities

This is a
mutual
process -
Engagement
from gov't
officials & citizen

Explanation
of
Decisions

We expect decision
makers to explain how
& why they reached
their decision

Larger issues
(such as traffic
concerns)
are acknowledged
from our elected
officials.

Have outcomes
contain an
explanation on
how they were
achieved & why

Community leaders
who are responsible to
and accountable for
your feedback and
participation

We expect action, respect, impact, inclusion, explanation of decisions, community services, engagement with elected officials, responsive and accountable to our feedback - we expect a voice.

What does ideal engagement feel like?

8.

1. RESPECT FOR
MY THOUGHTS &
UNDERSTANDING
OF MY PERSPECTIVE

not
the
loudest

INTERACTION

A COMPLETE ^W
PHYSICAL
EMOTIONAL
INTELLECTUAL
HAPP
BLISS

government &
community
need to
be =

~~open~~
OPEN
UNGUARDED

inclusive
of
all

respectful

honest

nonjudgmental

perspectives
and
voices

What is expected of you as an engaged citizen?

8.

Be

CIVILITY/
RATIONALITY

willingness
to listen as
well as speak

then... Then ↓

①

PARTICIPATION

TO BE REASONABLY
WELL INFORMED

objectivity

TO SPEAK
INTELLIGENTLY
+
CONSTRUCTIVELY

willingness to
accept out-
come of fair
process

Participate &
be informed

honesty

What do you expect in return for your effort?

8.

First,

to
be
heard

}

UNDERSTANDING
BEING
UNDERSTOOD

to
receive

ACCURATE
FEEDBACK

and

③
INTEGRATION OF
INPUT INTO
OUTCOMES,
ACTIONS,
PRODUCTS

in the one
received,

appreciation

What does ideal engagement feel like?



1)
- Listen w/ an open
Heart + Mind.
- Respecting all
points of view.

Ideal
engagement
• participation
Vocally/data
that is used to
make decisions

Respect for the
process
Respect for part
icipants views
Respect for the
consensus decision

2)
- Having led in spirit
to engage in real
to deeper values

Ideal engagement is a data-driven process in which all involved - decisionmakers, customers and stakeholders - respect each others' ideas and the ultimate decisions made.

What is expected of you as an engaged citizen?

1) Jump in + lend a hand

Show up
Pay attention
Participate
constructively
Have opinions

(2) Thoughtful
factual
Engaged
Respected

(3) Vote
Read local paper
part or online
Attend at meetings
that where issues
are discussed that
are important to
me
Research issues to

as a citizen
the only thing
expected of me
pay taxes
follow laws

(4) To deal with
and accept the
responsibilities
that go with it

I am expected to be a respectful and empathetic participant. I will be active in my participation, using facts to support opinion, honoring the process and those others who participate. I will not neglect more traditional civic duty - such as voting. I will make continued effort to inform myself on a broad range of issues and bring that knowledge to the table. I will focus ~~back on~~ not only on problems but more importantly - solutions.

What do you expect in return for your effort?

9.

③ I expect nothing in return.

③ To be heard
To be acknowledged
To be kept informed
Openness

In return for my effort...

- pleasant place to live
- job
- decent neighbors + townspeople

Reasoned, balanced decisions that are clear outcomes of the process in which elected officials are willing to be held accountable.

↳ Interactive
mutual Exchange
Consensus
Building

③ A decision with an explanation of the basis for the decision.

③ Decisions
Action
Impacts
Quality of Life
Consistency

I expect consistency in process, an interactive exchange of ideas leading to clear decisions which employ the general consensus of those involved, but also measured consideration of dissenting opinions. Decisions should be actionable and implemented swiftly. Decision-makers must be held accountable.

What does ideal engagement feel like?

10.

Que se ha pasado que el tema de
tarea que interesa a la comunidad
de la comunidad interest to the
community be
que se van a leer
se van a leer

What is expected of you as an engaged citizen?

10.

One teacher: that my demon
is a black ink scribble
and that I
had the opportunity
to go to
demon

What do you expect in return for your effort?

10.

Changes a be
community
Improvements to
the community

Changes that
benefit a
community
Changes benefiting
the community

What does ideal engagement feel like?



0/already

0
—
←
inclusion

#1
PART OF THE
PROCESS / HEAR
AND LISTEN
TO ME.

A ~~trust~~ activity

Ideal Support
It's an ongoing conversation
- solution won't happen
to our meeting

Common
understanding

0 genuine
exchange -
ideally face-to-
face

IT FEELS LIKE ONGOING, RESPECTFUL, GENUINE, TRUSTED, MUTUAL
SHARING, VALUED, CONVERSATION (FACE TO FACE)

What is expected of you as an engaged citizen?

//

②
Honesty
+ thoughtful
discussion

Expected of one
To be practical
To be positive
To be empathetic

Informed

thinking of
others

Engaged Citizen
is an informed
citizen.

- Participate
- Thoughtfulness
- Consideration of
other opinions

Constructive

#2
INFORMED
FLEXIBLE
REASONABLE

The informed
of the cause,
consideration of
others, thoughtful
and empathetic

BE INFORMED OF THE ISSUE, CONSIDERATE OF OTHERS, CONSTRUCTIVE, THOUGHTFUL
and EMPATHETIC WHILE BEING FLEXIBLE and REASONABLE.

What do you expect in return for your effort?

//

Expect in Return
See action
Be treated
respectfully
fairly

a sense of
satisfaction
& a smile

Consideration
and
Feedback

Recognized
for their
contributions
to the
organization

①
②
③
④
⑤

FAIRNESS
EQUITY
RESOLUTION

- Good reasons
- Don't blame

I EXPECT TO BE CONSIDERED, TREATED FAIRLY and RESPECTFULLY, TO LEARN FROM ^{and} ~~FROM~~
TO HAVE ~~WHAT~~ A FAIR OUTCOME.

What does ideal engagement feel like?

12.

Information
&
Data

Listened
to

Equal

Make
a
difference

1. Respectful
Meaningful
acknowledged

Act
① Impact/
Make
Difference
② Facilitate
Dialogue

Bring knowledge
about current
events

Resolution

Respect

Structured
dialogue

Your input
is valuable / needed

#1
Education

Place for
decision

Diverse

Leaders
present

#1 Some
use history &
policy strategy

#1
A Challenge

#1
A Conversation

A diverse group of informed citizens in a structured dialogue with leaders present coming together to ~~impact~~ ~~make an~~ impact decisions, in a respectful environment.

What is expected of you as an engaged citizen?

12.

Handwritten notes on a yellow sticky note, partially obscured.

#2
Up front
Committed to the task

#2
Listen

#2
Show up
Listen

#2
Be
Respectful

Committed

Follow through

Honest

Handwritten notes on a diamond-shaped sticky note, including phrases like "to listen to others" and "I don't know".

Have facts
Transparent
Access

Hold leaders accountable

Find an access point

Action

Upfront

Understand big picture

Educate others

Sharing info

Dedicate time to become well-informed, listen to others, be respectful, follow through, and actively participate.

What do you expect in return for your effort?

12.

Progress

Continuous communication
Reports
Transparency
Results

Ownership

#3 Making
Having a
Plan

#3
Moving forward

Flexibility

Direction

Player
input

Answer my
questions
Be honest about
current situation
- what to expect

Authentic
forums

Action

IMAGINATIVE
SOLUTION

LET
STUDENTS
SPEAK FOR
THEMSELVES

Effective forums ^{and} timely feedback
resulting in courses of action
that lead to progress,
including imaginative solutions.

What does ideal engagement feel like?

13.

Like a real debate.
with facts
+ opinions + responses
+

MUTUALLY
BENEFICIAL

Everyone
(Demographic-)
Is Represented

like a routine
way of life

Creates
more an
emotional
attachment
personal
investment

Feels like a
cooperative
relationship

TRUST

Does not
feel like
there is a
big game
being played

Stems who
feel a proud
attachment to the
Community

HAVE BEEN
Heard

SEE
Effect
of My
Engagement

PERSONAL
IT FEELS LIKE A TRUSTING, COOPERATIVE RELATIONSHIP WHERE EVERY VOICE HAS BEEN HEARD...

What is expected of you as an engaged citizen?

13.

Fair Representative

BALANCE NEEDS
+ DESIRES OF
DIVERSE GROUPS

Support

Civil Discourse

To participate
But to do not
Citizens need to
be asked to
participate

Civility

participation
in areas
of concern

That I am
Fair

helping others
become
engaged

as an engaged
citizen, I do
expect to be
able to share
my thoughts &
be heard & respected

seeing
as
a connector
and/or
resource

Action

That I ²
Listen

Voicing of
opinions,
ideas,
lessons
learned

That I ²
Speak
up

That I Am
Informed

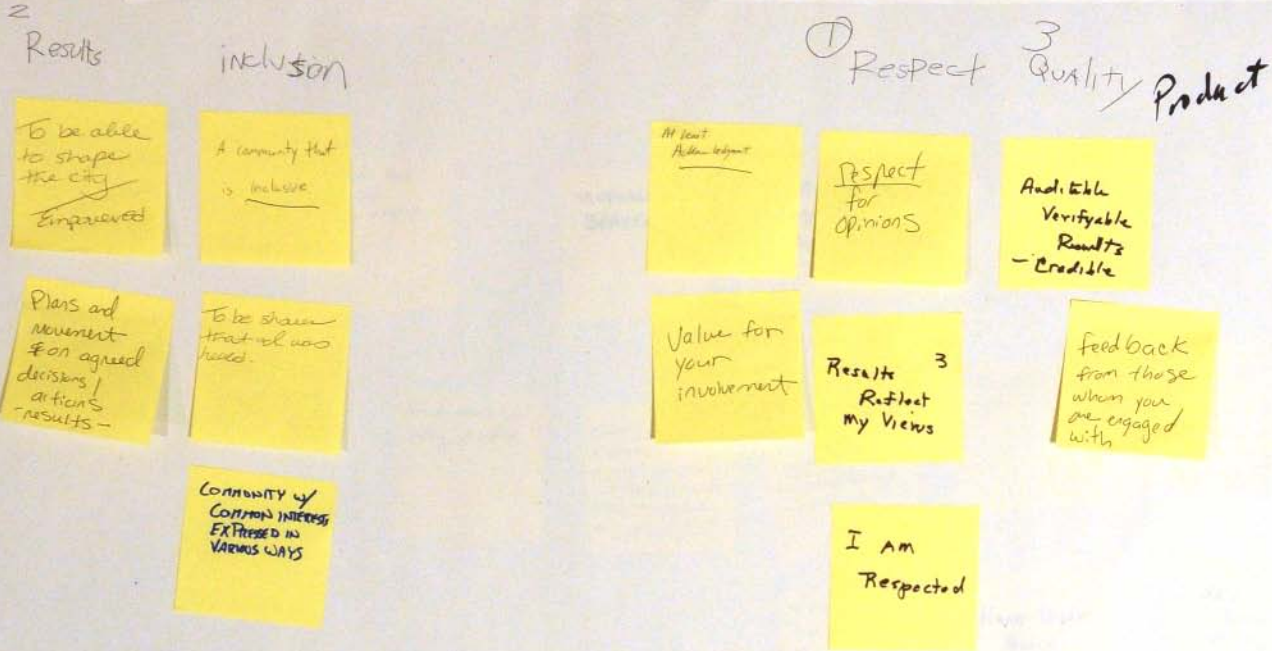
pursuit of
inclusion

I expect...
awareness

MY ACTIONS RESULT ^{IN} SUPPORT THROUGH CIVIL DISCOURSE AND FAIR REPRESENTATION

What do you expect in return for your effort?

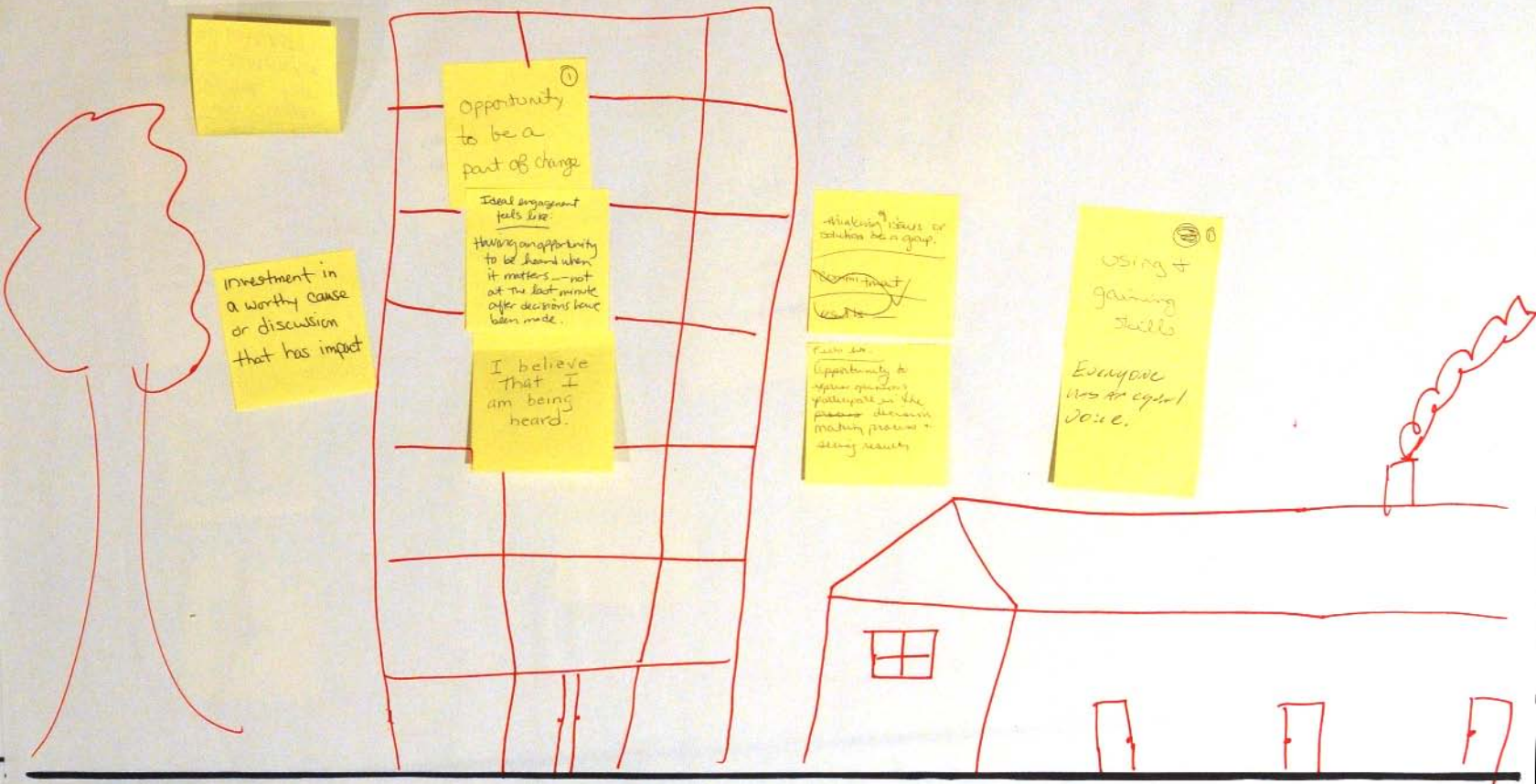
13.



ALL VIEWS (DEMOGRAPHICS) WILL BE REFLECTED + REPRESENTED AND THE PRODUCT WILL BE VERIFIABLE AND CREDIBLE.

What does ideal engagement feel like?

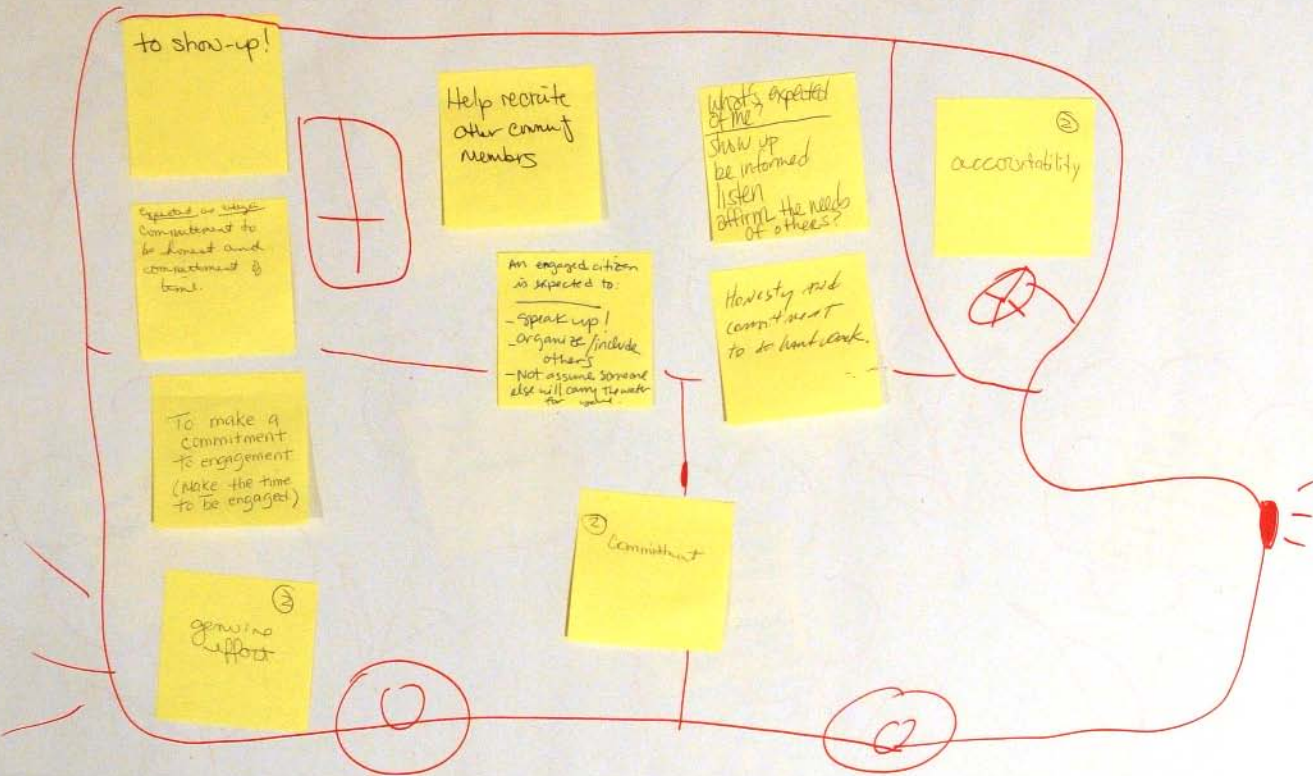
14.



- Legitimate opportunity for everyone to be heard equally and have an impact.
- Opportunity to provide your own unique skills and gaining new skills.
- The outcome reflects the participation and input of the participants.

What is expected of you as an engaged citizen?

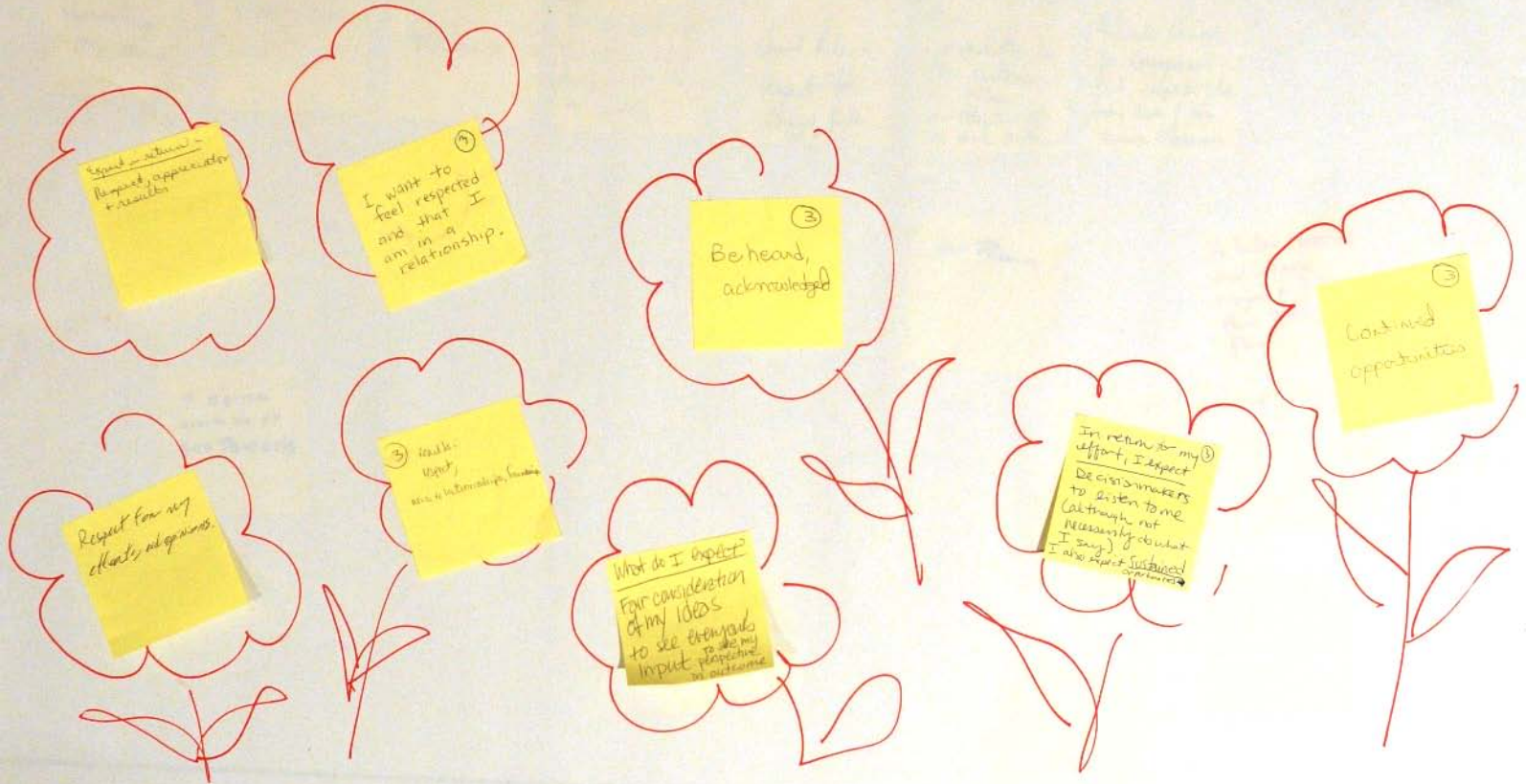
14.



- To make time and the commitment to actively participate.
- Engage and recruit others.
- Be honest and respectful and accountable.
- Be prepared and informed.

What do you expect in return for your effort?

14.

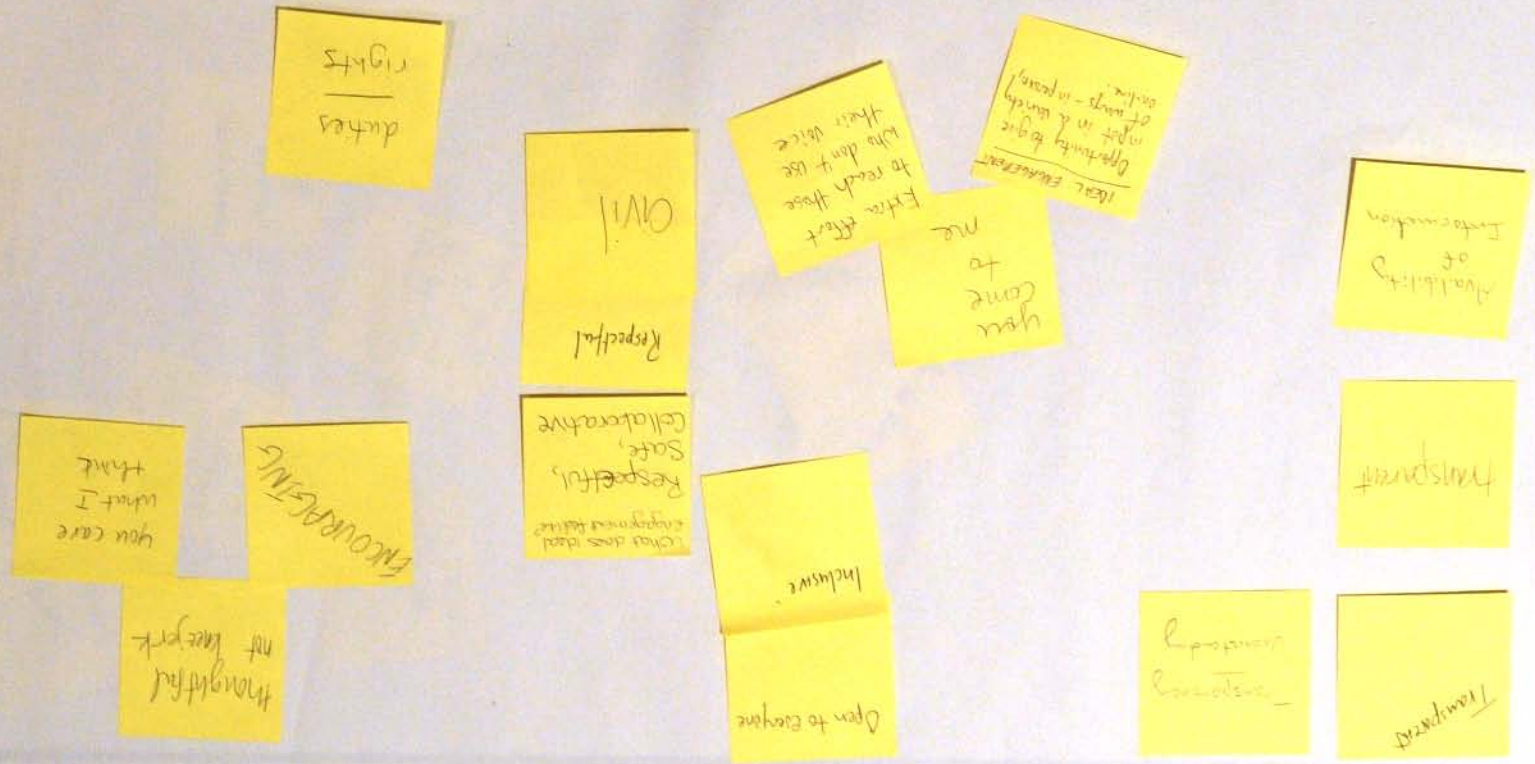


to feel heard and respected, and to see the impact of our effort.

to establish a culture of community-wide engagement and develop relationships that last beyond the meetings.

What does ideal engagement feel like?

15.



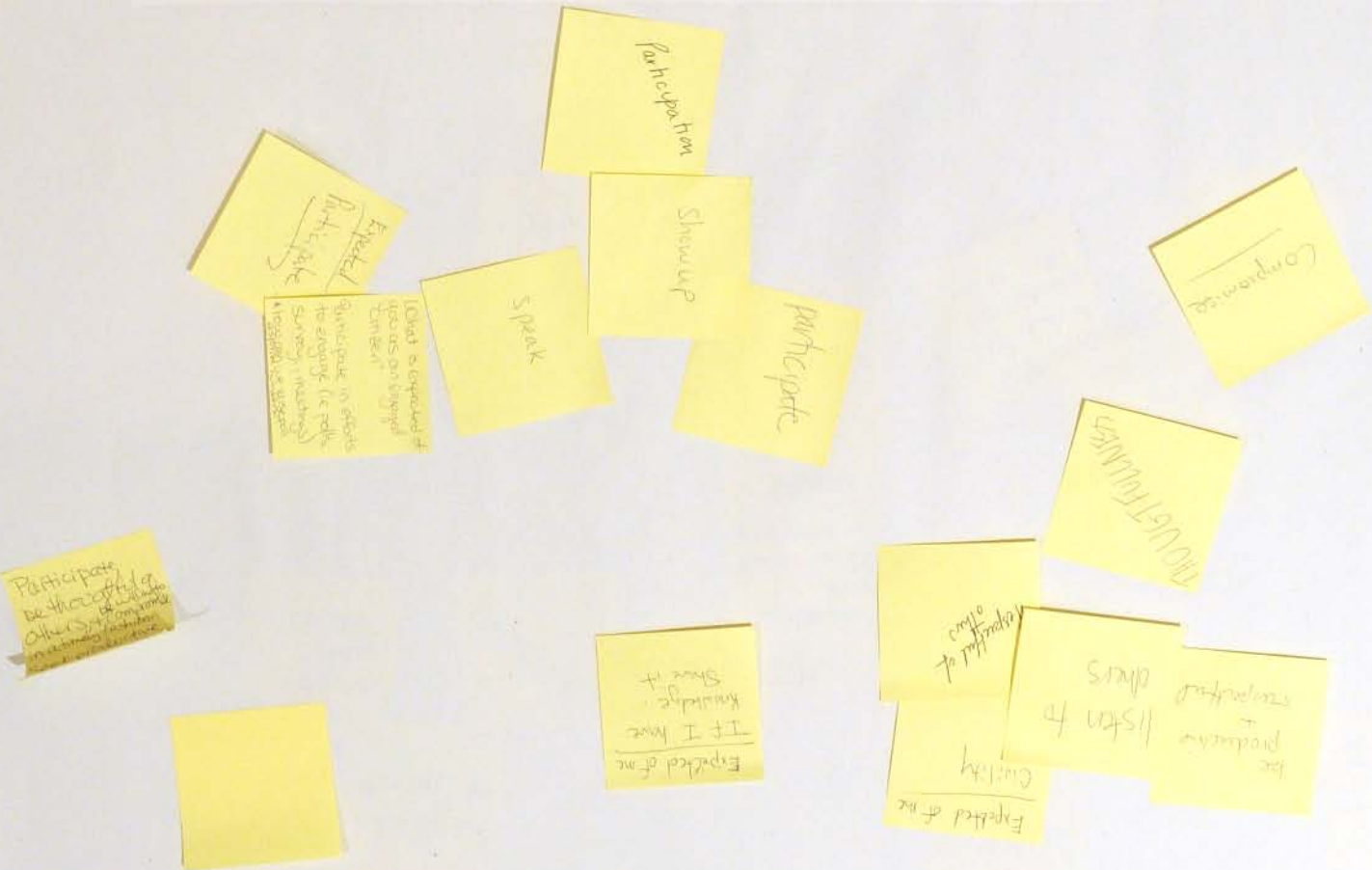
Ideal engagement is collaborative, authentic, transparent, respectful, inclusive, and civil. The who and the how span across groups and engenders trust. Citizen input is desired and valued.

ideal engagement is collaborative, authentic, transparent, respectful, inclusive, and civil. The who + the how spans across groups + engenders trust + fulfills

Citizen input is desired + valued

What is expected of you as an engaged citizen?

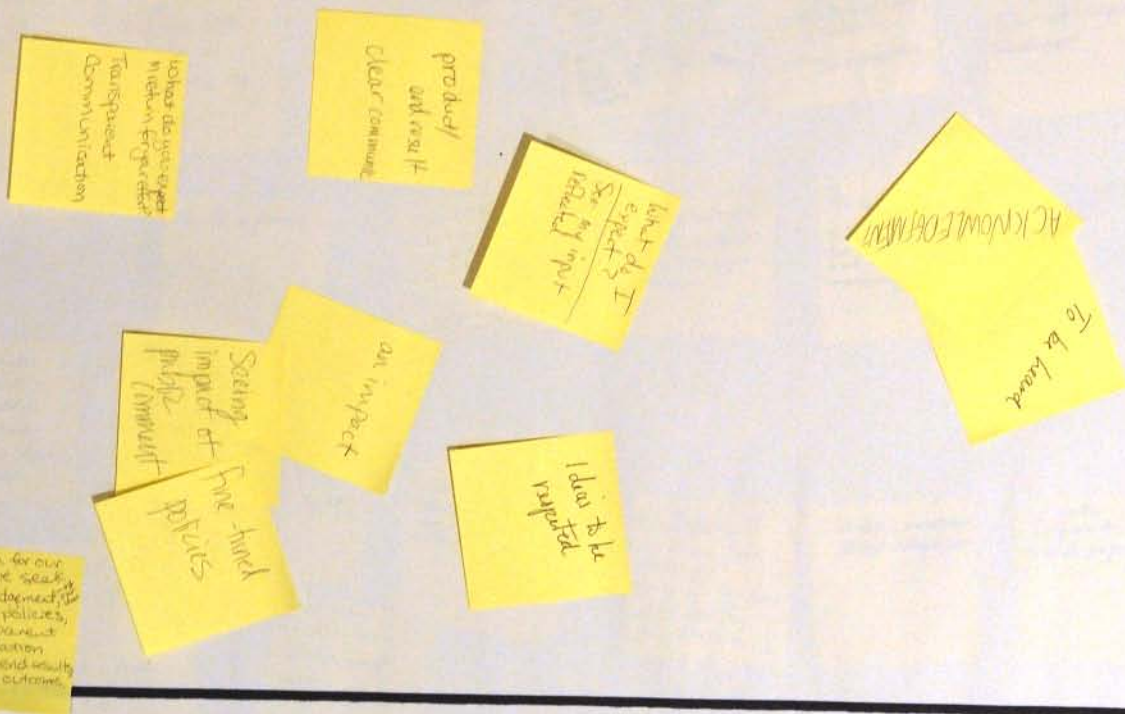
15.



Participate, be thoughtful of others, and be willing to compromise in a timely fashion. Seek productive solutions and listen to others. Seek and share knowledge.

What do you expect in return for your effort?

15.



In return for our efforts, we seek acknowledgement of our ideas, informed policies, and transparent communication regarding end results, products, and outcomes.

What does ideal engagement feel like?

16.

Get past the point where people don't feel heard

Do the hard work before a stall, making the decision

1. People listen - no risk to speaking up

2. Lack of knowing that community members aren't taken as differences rather than contributions to be heard

IDEAL ENGAGEMENT SHOULD FEEL THAT LOCAL LEADERS MY IDEAS + CONCERNS THAT CITY STAFF ACTUALLY LISTEN AND DOES NOT GIVE UP SERVICE - AND THEY DON'T SAY THANKS A LOT A PART PEOPLE

- early in process engaged
- factored into a viable
- civil conversation

3. speaking & listening being heard
- to be honest + vocal
mutual respect

All good
Not - consider them as people.

2. Be Informed

Expected 2. Involving Community to make smart choices for lower income or low income city neighborhoods
- solution oriented

- listen with open mind
- put yourself in shoes of others

3. to be honest + vocal
To participate in a way that feels meaningful to me & hopefully contributing to others

Idea of decision - idea is made - sent back in flow of work - plan goes forward with details

3. Decisions get made based on the input

ideal engagement
when I can tell the Gov. what I think and when I know they listen

Expected 3. Engaging citizens to solve community - less street problems

- ideas considered and recognized

I would appreciate mutual respect.

With resolution of differences of opinion

as well as how are they making decisions by the analysis first.

Don't have to see the city.

Get to a finer level of detail

not just listen - listen and act - to

What does ideal engagement feel like?

17.

give & take

(1)

Honesty
Integrity
+
Transparency
by you clearly
articulate + carry them

fulfilling
inclusive
rewarding
accomplished

intelligent, well
heard, recognized,
and given
pragmatic
consideration
①

TO BE INFORMED
TO BE ACKNOWLEDGED
TO BE PART
OF PROCESS
①

Participation
in making
decisions
caring about
the community
people.

ideal engagement -
mutual respect &
transparency; honest
& open dialogue

ideal engagement
within or outside
the organization

To achieve purposeful participation in an honest, transparent process in advancing a vision of consensus.

What is expected of you as an engaged citizen?

17.

- Listen,
- Participate,
- Take action,
- Be respectful.

Be open-
minded &
respectful
(2)

Civility
Starts from a place
of faith
intellectually / morally
comes forward to solve
public issues

to be engaged citizens
to be open to the
issues open to different
groups

- LISTENING
- PREPARED TO
CHANGE
- REPRESENT
MY PERSPECTIVE
(2)

Respectful / open -
minded / respectful
participation

Be open to the
issues open to different
groups

TO COME WELL-INFORMED PREPARED TO LISTEN,
PARTICIPATE, BE OPEN TO CHANGE AND RESPECTFUL
THROUGHOUT.

What do you expect in return for your effort?

17.

appreciation
for your
ideas

(3)

People to ^{be} respect
listen, to
collaborate,
to want to
help others
change + ^{improve} community

- PROGRESS
- CONNECTION
TO COMMUNITY

acknowledgment
function of relationship
change point of coming
better place to live
continuously growing city

3.
Consideration
&
Respect

Ignorance
to be resolved by
our time efforts
& for quality in life
we want efforts to
bring quality

Just some thoughts
were considered

to have our time and efforts appreciated, to have our ideas & opinions considered and respected, and the progress or goal achieved to reflect the input of the participants.

What does ideal engagement feel like?

18.

1) EMPOWERED

2)

① DIVERSITY

Yummy!

Involvement
Learning
Growth

1) we don't equal, we build out for

① Learning
② Unobtrusively
RESPECTFUL

#1
Dialogue

① Ideal argument
- constructive input
- thoughtful consideration

① Progress

SHARED
VISION

To be taken
seriously

1) My participation
really
matters

(some funny yummy)

IT FEELS WORTHWHILE **B/C DIVERSE PEOPLE**
COME TOGETHER TO LEARN, NURTURE IN A
RESPECTFUL AND CONSTRUCTIVE DIALOGUE IN WHICH
ALL FEEL PARTICIPATION MATTERS.

What is expected of you as an engaged citizen?

18.

1) Ideas and
Contribution

2) fairness, understanding

2) HONESTY +
CONSTRUCTIVE
FEEDBACK

To be received
outside of my
step
family

2) Civility

2) TO LISTEN
TO LEARN
TO RESPECT
TO INFORM
(community)

Good Listener

Integrity: 3)
- honesty
- fair-minded - study case
- keep mind open

#2
INFORMED
OPEN
PARTICIPATORY

2)
- Involvement
- Reactive
- Proactive

I WOULD BRING THE FOLLOWING THINGS TO THE TABLE:

- IDEAS & CONTRIBUTION
- HONESTY & CONSTRUCTIVE FEEDBACK
- FAIRNESS & UNDERSTANDING
- CIVILITY & RESPECT
- INTEGRITY
- WELL INFORMED OPEN MIND
- INVOLVEMENT (PRODUCTIVE & REACTIVE)
- GOOD LISTENING

What do you expect in return for your effort?

18.

Well informed
+
Considered
Decision making
Compromise

A community
+ a local
government
that works

What you - return?
- Progress ③

No
Blood

① Respect
+
a listening
ear
② A & B heard + decided,
to be accepted
③
TO BE HEARD
+
PROGRESS
④ TO BE LISTENED
TO
TO BE RESPONDED
TO BY (COURTESY)

RESPECT
FEEDBACK

③
Expect

Results
reflect
my input

In return for my (our) effort, we expect
respect, to be heard, to have an impact,
& to see progress, resulting in a local
government that works.

We also expect to ~~personally~~ ^{individually} grow & gain new ideas.

What is expected of you as an engaged citizen?

19.

That you understand
understand
that things are
heard to not
some at all

Learning

OPEN
Mindedness

Do
your
homework

SHOW UP AND
TALK

Consistent
~~part~~ ~~part~~
thoughtful

LISTEN
PARTICIPATE
OPEN MIND

Act
with
Civility

COMMITMENT
&
Participation

Time

Open to
other
views

What do you expect in return for your effort?

19.

Something that
more
Profound
Response

CONSENSUS
for
RESULT

Respect +
Results

Action

A system
that is not
static +
pre-determined

Good
FROM
EFFORT
FROM
OTHERS

THE PROCESS OUTCOMES
AND VIEW AS IT
WAS BEING

Honesty

Forward
Progress
(NOT
Backward)

Thoughts have
been heard

Sincere Consideration
To Be HEARD

#1 What does ideal engagement feel like?

feeling of satisfaction
①

WHAT DOES IDEAL ENGAGEMENT FEEL LIKE?
- MY IDEAS ARE HEARD AND THOROUGHLY CONSIDERED WITH A CLEAR COURSE OF ACTION

Process must be built on Integrity
①

Energizing Dialogue (not one-way)

They Must Truly Listen
①

FIELD TRIP

① report back seriousness

bookie that you opinion is valued and you up to working it.

Thoughtfully respect, dialogue is one-way conversation
trust is productive

listening + trusting each

|| To know that you are heard, and that you can make a difference and ~~is rewarding~~ that ~~you~~ there is mutual trust. ||

#2

What is expected of you as an engaged citizen?

20.

What is expected of you as an engaged citizen?
TO BE INFORMED AND EDUCATED ABOUT AN ISSUE AND LISTEN TO OTHER PEOPLE'S POINT OF VIEW

Abide by
Basic rules
of Engagement
(ie. common courtesy)

To show
encouragement
Back with
good ideas

② a lot
of work
+ thought.

Be ready
to listen
to others

Open minded
respectful
use brain
act like adult

to be able to voice
an opinion
without being
embarrassed
to be heard

to be informed
discuss
respectful
encourage
civil
rhetoric + thoughtful
not selfish

1 Show up and have a thoughtful ^{and polite} opinion or suggestion
Be willing to politely express your opinions without undue emotion. 1/