**Annual Statistical Overview – Complaints Against Police Employees** 

Calendar Year	2019	2018	2017	2016	2015
Total Internal Investigations <sup>1</sup>	91	125	121	91	91
Sustained Complaints (All) <sup>2</sup>	73	114	119	78	64
Formal Citizen Complaints <sup>3</sup>	19	35	10	18	31
Sustained – Conduct Toward Citizens <sup>4</sup>	5	1	5	6	18
Calls for Service <sup>5</sup>	80,928	82,548	91,380	68,610	70,255
Persons Arrested <sup>6</sup>	4,316	4,652	4,754	3,715	4,013

For additional information, please contact the Office of External Affairs and Professional Responsibility at 703-746-6767.

Updated: April 17, 2020

<sup>&</sup>lt;sup>1</sup> Formal investigations and inquiries into the conduct of Police employees does not include use of force investigations, where a policy violation is suspected.

<sup>&</sup>lt;sup>2</sup> A finding of policy violation(s) may not necessarily be the original allegations in the case. Many investigations have multiple policy violations.

<sup>&</sup>lt;sup>3</sup> Reflects the number of complaints brought from persons or groups outside the Police Department.

<sup>&</sup>lt;sup>4</sup> Allegations of rudeness, lack of courtesy or treatment of others, excessive force, biased policing, harassment, etc.

<sup>&</sup>lt;sup>5</sup> Reflects the total number of calls where officers responded to service calls, CY2017 to current includes traffic stops, subject stops, and flag downs.

<sup>&</sup>lt;sup>6</sup> Adults and juveniles charged with one or more criminal offense, taken into custody and/or released on a summons. The previous year data were updated in 2020 to reflect the actual number of individuals detained and charged with a criminal offense.