



**THE NCS**<sup>TM</sup>  
The National Citizen Survey<sup>TM</sup>

# Alexandria, VA

Technical Appendices

2017



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# Contents

Appendix A: Complete Survey Responses .....	1
Appendix B: Benchmark Comparisons .....	21
Appendix C: Detailed Survey Methods .....	38
Appendix D: Survey Materials .....	43



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# Appendix A: Complete Survey Responses

## Responses excluding “don’t know”

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 1: Question 1

Please rate each of the following aspects of quality of life in Alexandria:	Excellent		Good		Fair		Poor		Total	
Alexandria as a place to live	49%	N=336	46%	N=313	4%	N=31	1%	N=5	100%	N=684
Your neighborhood as a place to live	45%	N=304	42%	N=285	13%	N=88	1%	N=5	100%	N=682
Alexandria as a place to raise children	31%	N=151	44%	N=216	21%	N=101	4%	N=21	100%	N=489
Alexandria as a place to work	30%	N=138	51%	N=235	14%	N=65	5%	N=22	100%	N=459
Alexandria as a place to visit	49%	N=323	42%	N=277	7%	N=47	1%	N=8	100%	N=656
Alexandria as a place to retire	21%	N=103	33%	N=161	27%	N=132	19%	N=93	100%	N=489
The overall quality of life in Alexandria	31%	N=214	58%	N=397	10%	N=69	1%	N=4	100%	N=683

Table 2: Question 2

Please rate each of the following characteristics as they relate to Alexandria as a whole:	Excellent		Good		Fair		Poor		Total	
Overall feeling of safety in Alexandria	28%	N=187	56%	N=384	13%	N=91	3%	N=18	100%	N=681
Overall ease of getting to the places you usually have to visit	31%	N=211	45%	N=304	22%	N=152	2%	N=16	100%	N=681
Quality of overall natural environment in Alexandria	25%	N=167	51%	N=344	21%	N=142	3%	N=21	100%	N=675
Overall "built environment" of Alexandria (including overall design, buildings, parks and transportation systems)	22%	N=150	53%	N=361	20%	N=134	5%	N=33	100%	N=677
Health and wellness opportunities in Alexandria	27%	N=167	50%	N=306	20%	N=119	3%	N=17	100%	N=609
Overall opportunities for education and enrichment	21%	N=113	51%	N=279	24%	N=133	5%	N=26	100%	N=551
Overall economic health of Alexandria	22%	N=126	53%	N=309	22%	N=128	4%	N=22	100%	N=585
Sense of community	19%	N=124	46%	N=300	29%	N=193	6%	N=38	100%	N=653
Overall image or reputation of Alexandria	38%	N=252	52%	N=344	9%	N=61	1%	N=9	100%	N=667
Historic character reflected in built environment, exhibits, and events	51%	N=333	37%	N=242	9%	N=61	2%	N=15	100%	N=651

Table 3: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Alexandria to someone who asks	58%	N=392	36%	N=246	4%	N=28	1%	N=9	100%	N=675
Remain in Alexandria for the next five years	49%	N=312	36%	N=229	9%	N=59	7%	N=42	100%	N=643

Table 4: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
In your neighborhood during the day	71%	N=481	25%	N=170	2%	N=16	1%	N=7	1%	N=7	100%	N=681
In Alexandria's downtown area (i.e., Old Town) during the day	77%	N=506	19%	N=127	2%	N=11	1%	N=7	1%	N=3	100%	N=655
In your neighborhood at night	36%	N=246	43%	N=291	11%	N=76	8%	N=55	1%	N=7	100%	N=675
In Alexandria's downtown area (i.e., Old Town) at night	43%	N=273	44%	N=283	7%	N=48	5%	N=31	1%	N=3	100%	N=638

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Table 5: Question 5

Please rate each of the following characteristics as they relate to Alexandria as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	6%	N=43	33%	N=216	44%	N=293	17%	N=113	100%	N=666
Ease of public parking	6%	N=36	28%	N=186	45%	N=295	21%	N=139	100%	N=655
Ease of travel by car in Alexandria	12%	N=78	45%	N=296	32%	N=215	11%	N=75	100%	N=664
Ease of travel by public transportation in Alexandria	19%	N=112	44%	N=255	32%	N=182	5%	N=27	100%	N=577
Ease of travel by bicycle in Alexandria	22%	N=95	40%	N=175	30%	N=131	9%	N=38	100%	N=439
Ease of walking in Alexandria	35%	N=224	45%	N=291	15%	N=99	4%	N=27	100%	N=642
Availability of paths and walking trails	35%	N=217	42%	N=260	19%	N=119	4%	N=26	100%	N=623
Air quality	26%	N=167	51%	N=331	18%	N=114	5%	N=32	100%	N=643
Cleanliness of Alexandria	25%	N=169	56%	N=376	17%	N=112	3%	N=19	100%	N=676
Overall appearance of Alexandria	34%	N=229	52%	N=357	12%	N=80	2%	N=14	100%	N=679
Public places where people want to spend time	31%	N=206	50%	N=328	16%	N=107	2%	N=12	100%	N=653
Variety of housing options	16%	N=102	36%	N=226	36%	N=229	12%	N=77	100%	N=634
Availability of affordable quality housing	6%	N=33	18%	N=106	38%	N=226	39%	N=231	100%	N=595
Fitness opportunities (including exercise classes and paths or trails, etc.)	24%	N=154	48%	N=300	24%	N=149	4%	N=26	100%	N=629
Recreational opportunities	23%	N=148	49%	N=306	24%	N=151	4%	N=26	100%	N=630
Availability of affordable quality food	25%	N=165	48%	N=315	23%	N=153	4%	N=28	100%	N=661
Availability of affordable quality health care	22%	N=118	48%	N=257	25%	N=134	5%	N=27	100%	N=535
Availability of preventive health services	20%	N=100	49%	N=240	25%	N=122	6%	N=27	100%	N=490
Availability of affordable quality mental health care	16%	N=45	37%	N=105	33%	N=92	14%	N=40	100%	N=281
Availability of parking near my home	25%	N=167	34%	N=229	24%	N=163	16%	N=108	100%	N=666
Availability of on-street and garage parking near shopping	14%	N=89	39%	N=259	35%	N=232	12%	N=80	100%	N=660

Table 6: Question 6

Please rate each of the following characteristics as they relate to Alexandria as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	9%	N=23	36%	N=89	33%	N=83	22%	N=54	100%	N=250
K-12 education	13%	N=38	41%	N=121	30%	N=90	16%	N=47	100%	N=297
Adult educational opportunities	10%	N=36	45%	N=159	36%	N=127	8%	N=29	100%	N=351
Opportunities to attend cultural/arts/music activities	23%	N=124	51%	N=279	23%	N=127	3%	N=18	100%	N=547
Employment opportunities	10%	N=42	46%	N=191	34%	N=143	10%	N=42	100%	N=419
Shopping opportunities	28%	N=185	49%	N=321	19%	N=121	4%	N=27	100%	N=653
Cost of living in Alexandria	3%	N=22	16%	N=109	49%	N=326	31%	N=204	100%	N=660
Overall quality of business and service establishments in Alexandria	18%	N=115	57%	N=364	22%	N=138	3%	N=20	100%	N=637
Vibrant downtown/commercial area	31%	N=196	48%	N=303	18%	N=115	3%	N=17	100%	N=632
Overall quality of new development in Alexandria	19%	N=106	46%	N=251	26%	N=144	9%	N=48	100%	N=549
Opportunities to participate in social events and activities	20%	N=111	51%	N=293	23%	N=131	6%	N=34	100%	N=570
Opportunities to volunteer	25%	N=117	48%	N=222	19%	N=90	7%	N=31	100%	N=460
Opportunities to participate in community matters	21%	N=106	48%	N=237	25%	N=122	6%	N=28	100%	N=492
Openness and acceptance of the community toward people of diverse backgrounds	28%	N=160	45%	N=261	22%	N=125	6%	N=35	100%	N=581
Neighborliness of residents in Alexandria	22%	N=137	44%	N=278	27%	N=172	6%	N=41	100%	N=628

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Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	Percentage	N	Percentage	N	Percentage	N
Made efforts to conserve water	23%	N=156	77%	N=512	100%	N=668
Made efforts to make your home more energy efficient	27%	N=176	73%	N=485	100%	N=662
Observed a code violation or other hazard in Alexandria (weeds, abandoned buildings, etc.)	73%	N=481	27%	N=181	100%	N=662
Household member was a victim of a crime in Alexandria	90%	N=598	10%	N=66	100%	N=664
Reported a crime to the police in Alexandria	84%	N=559	16%	N=106	100%	N=665
Contacted the City of Alexandria (in-person, phone, email or web) for help or information	57%	N=380	43%	N=285	100%	N=665
Contacted Alexandria elected officials (in-person, phone, email or web) to express your opinion	83%	N=554	17%	N=110	100%	N=664
Had the flu shot	44%	N=289	56%	N=372	100%	N=662

Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Alexandria?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	Percentage	N	Percentage	N	Percentage	N	Percentage	N	Percentage	N
Used Alexandria recreation centers or their services	9%	N=62	11%	N=76	24%	N=163	55%	N=367	100%	N=669
Visited a neighborhood park or City park	18%	N=121	31%	N=207	32%	N=212	19%	N=124	100%	N=664
Used Alexandria public libraries or their services	7%	N=48	20%	N=134	29%	N=196	43%	N=286	100%	N=664
Attended a City-sponsored event	3%	N=23	7%	N=44	41%	N=272	48%	N=319	100%	N=658
Used bus, rail, subway or other public transportation instead of driving	35%	N=236	15%	N=104	27%	N=180	22%	N=150	100%	N=670
Carpooled with other adults or children instead of driving alone	13%	N=85	13%	N=85	15%	N=100	59%	N=397	100%	N=667
Walked or biked instead of driving	32%	N=215	21%	N=138	17%	N=114	30%	N=200	100%	N=667
Volunteered your time to some group/activity in Alexandria	5%	N=34	8%	N=56	22%	N=148	64%	N=430	100%	N=668

Table 9: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	Percentage	N	Percentage	N	Percentage	N	Percentage	N	Percentage	N
Attended a local public meeting	1%	N=3	1%	N=7	14%	N=91	85%	N=561	100%	N=663
Watched (online or on television) a local public meeting	1%	N=5	4%	N=24	15%	N=101	81%	N=537	100%	N=666

Table 10: Question 10

Please rate the quality of each of the following services in Alexandria:	Excellent		Good		Fair		Poor		Total	
	Percentage	N	Percentage	N	Percentage	N	Percentage	N	Percentage	N
Police services	40%	N=212	46%	N=241	10%	N=52	4%	N=19	100%	N=524
Fire services	51%	N=239	44%	N=206	6%	N=27	0%	N=0	100%	N=472
Ambulance or emergency medical services	48%	N=200	43%	N=179	7%	N=29	1%	N=6	100%	N=413
Crime prevention	25%	N=116	52%	N=239	19%	N=87	5%	N=21	100%	N=462
Fire prevention and education	31%	N=105	51%	N=176	14%	N=48	4%	N=14	100%	N=343
Traffic enforcement	17%	N=88	47%	N=244	27%	N=139	10%	N=49	100%	N=520
Street repair	9%	N=53	32%	N=195	38%	N=231	22%	N=132	100%	N=611
Street cleaning	14%	N=88	51%	N=313	26%	N=159	8%	N=50	100%	N=610
Street lighting	15%	N=96	52%	N=331	25%	N=162	8%	N=51	100%	N=640
Snow removal	15%	N=88	42%	N=251	33%	N=198	11%	N=66	100%	N=604
Sidewalk maintenance	11%	N=68	43%	N=270	33%	N=206	13%	N=80	100%	N=624

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Please rate the quality of each of the following services in Alexandria:	Excellent		Good		Fair		Poor		Total	
Traffic signal timing	10%	N=66	43%	N=274	33%	N=210	15%	N=95	100%	N=645
Bus or transit services	22%	N=115	55%	N=284	19%	N=100	4%	N=21	100%	N=520
Garbage collection	36%	N=196	48%	N=264	15%	N=80	2%	N=8	100%	N=548
Recycling	31%	N=168	47%	N=251	15%	N=82	7%	N=37	100%	N=538
Yard waste pick-up	26%	N=97	46%	N=170	21%	N=76	7%	N=26	100%	N=369
Storm water drainage	20%	N=93	50%	N=227	23%	N=103	7%	N=33	100%	N=456
Drinking water	26%	N=155	48%	N=292	21%	N=126	6%	N=35	100%	N=608
Sewer services	26%	N=130	52%	N=258	18%	N=88	4%	N=20	100%	N=496
City parks	33%	N=193	51%	N=300	14%	N=81	2%	N=14	100%	N=587
Recreation programs or classes	26%	N=100	47%	N=183	23%	N=91	4%	N=14	100%	N=389
Recreation centers or facilities	25%	N=108	48%	N=202	21%	N=90	6%	N=26	100%	N=426
Land use, planning and zoning	13%	N=55	46%	N=198	29%	N=127	12%	N=52	100%	N=432
Code enforcement (weeds, abandoned buildings, etc.)	13%	N=48	53%	N=194	24%	N=88	9%	N=34	100%	N=363
Animal control	27%	N=95	52%	N=183	16%	N=55	6%	N=22	100%	N=355
Economic development	16%	N=72	52%	N=237	25%	N=113	7%	N=31	100%	N=453
Health services	20%	N=84	54%	N=227	20%	N=85	5%	N=23	100%	N=419
Public library services	40%	N=198	47%	N=232	11%	N=53	2%	N=8	100%	N=491
Public information services	23%	N=103	49%	N=222	23%	N=103	5%	N=23	100%	N=451
Cable television	11%	N=57	28%	N=149	28%	N=150	33%	N=176	100%	N=531
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	18%	N=65	52%	N=192	24%	N=90	6%	N=23	100%	N=370
Preservation of natural areas such as open space and greenbelts	17%	N=91	51%	N=274	22%	N=121	10%	N=55	100%	N=542
Alexandria open space	18%	N=98	46%	N=251	26%	N=144	11%	N=59	100%	N=553
City-sponsored special events	21%	N=100	51%	N=235	24%	N=109	4%	N=19	100%	N=463
Overall customer service by Alexandria employees	19%	N=96	53%	N=268	23%	N=118	5%	N=26	100%	N=508
Museums	24%	N=105	48%	N=214	25%	N=110	3%	N=14	100%	N=443
Historic preservation	37%	N=206	47%	N=261	14%	N=77	3%	N=17	100%	N=560
Street signs	27%	N=174	56%	N=363	13%	N=84	3%	N=21	100%	N=643
Elections and voting process	43%	N=243	45%	N=256	10%	N=55	2%	N=10	100%	N=564
Voter registration process	44%	N=246	45%	N=254	9%	N=49	2%	N=10	100%	N=560
Tax collection	25%	N=132	52%	N=280	19%	N=103	4%	N=22	100%	N=536

Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
The City of Alexandria	21%	N=131	63%	N=396	14%	N=85	2%	N=12	100%	N=624
The Federal Government	10%	N=58	49%	N=283	34%	N=195	8%	N=45	100%	N=581

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Table 12: Question 12

Please rate the following categories of Alexandria government performance:	Excellent		Good		Fair		Poor		Total	
The value of services for the taxes paid to Alexandria	11%	N=64	49%	N=277	28%	N=158	12%	N=66	100%	N=565
The overall direction that Alexandria is taking	14%	N=79	53%	N=295	24%	N=135	9%	N=50	100%	N=560
The job Alexandria government does at welcoming resident involvement	16%	N=77	40%	N=190	32%	N=151	12%	N=57	100%	N=475
Overall confidence in Alexandria government	16%	N=88	47%	N=259	28%	N=155	9%	N=51	100%	N=553
Generally acting in the best interest of the community	17%	N=92	45%	N=250	29%	N=159	10%	N=54	100%	N=555
Being honest	20%	N=98	47%	N=232	25%	N=127	8%	N=41	100%	N=498
Treating all residents fairly	15%	N=79	47%	N=238	28%	N=144	10%	N=51	100%	N=512
Transparency to the public	12%	N=60	44%	N=219	28%	N=137	16%	N=78	100%	N=494
The responsiveness of Alexandria government to resident requests, questions and concerns	16%	N=66	47%	N=197	26%	N=109	10%	N=43	100%	N=415

Table 13: Question 13

Please rate how important, if at all, you think it is for the Alexandria community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Alexandria	60%	N=403	33%	N=219	6%	N=42	0%	N=2	100%	N=666
Overall ease of getting to the places you usually have to visit	40%	N=263	47%	N=308	13%	N=84	1%	N=4	100%	N=659
Quality of overall natural environment in Alexandria	37%	N=242	48%	N=314	15%	N=98	0%	N=3	100%	N=657
Overall "built environment" of Alexandria (including overall design, buildings, parks and transportation systems)	36%	N=237	44%	N=295	19%	N=124	1%	N=7	100%	N=663
Health and wellness opportunities in Alexandria	31%	N=207	41%	N=269	25%	N=167	3%	N=19	100%	N=661
Overall opportunities for education and enrichment	40%	N=264	37%	N=244	20%	N=130	2%	N=15	100%	N=653
Overall economic health of Alexandria	49%	N=316	42%	N=270	9%	N=56	1%	N=4	100%	N=646
Sense of community	28%	N=182	45%	N=292	25%	N=162	3%	N=17	100%	N=653
Housing affordability	48%	N=319	30%	N=198	19%	N=126	3%	N=21	100%	N=663
Parking and traffic management	34%	N=222	43%	N=286	22%	N=142	1%	N=7	100%	N=657
Pre-K and child care (including access for low-income families)	36%	N=240	37%	N=242	16%	N=106	11%	N=72	100%	N=660

Table 14: Question 14

Please indicate whether or not you currently perceive barriers to living in Alexandria based on your...:	No		Yes		Total	
Age	88%	N=578	12%	N=78	100%	N=656
Gender	96%	N=622	4%	N=28	100%	N=650
Race	91%	N=592	9%	N=58	100%	N=650
National origin	94%	N=609	6%	N=40	100%	N=649
Religion	95%	N=616	5%	N=32	100%	N=647
Disability	93%	N=599	7%	N=48	100%	N=647
Sexual orientation or gender identity	95%	N=619	5%	N=29	100%	N=648
Color	91%	N=594	9%	N=57	100%	N=651
Ancestry	94%	N=608	6%	N=36	100%	N=643
Marital/familial status	90%	N=577	10%	N=66	100%	N=642

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Table 15: Question 15

Have you had contact with a City of Alexandria police officer within the last 12 months?	Percent	Number
Yes	27%	N=176
No	73%	N=487
Total	100%	N=664

Table 16: Question 15A

Thinking about your most recent contact, how would you rate the police officer?	Percent	Number
Excellent	54%	N=96
Good	24%	N=43
Fair	15%	N=27
Poor	6%	N=11
Total	100%	N=177

Table 17: Question 16

Please rate the following categories of City of Alexandria Police Department performance:	Excellent		Good		Fair		Poor		Total	
Collaborating with the community to address crime	34%	N=142	44%	N=187	17%	N=70	6%	N=23	100%	N=422
Responsiveness to resident concerns	31%	N=131	45%	N=192	18%	N=75	7%	N=28	100%	N=427

Table 18: Question 17

Please indicate whether or not you currently have...	No		Yes		Total	
72 hours' worth of food, water (three gallons per person), medicines, and other supplies stocked for each person in your household in case of an emergency?	54%	N=354	46%	N=308	100%	N=662
Discussed your household's emergency plan, which includes instructions for household members about where to go and what to do in the event of a disaster, with all members of your household?	60%	N=395	40%	N=259	100%	N=654

Table 19: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	9%	N=59	4%	N=26	11%	N=72	18%	N=119	58%	N=386	100%	N=663
Purchase goods or services from a business located in Alexandria	1%	N=5	2%	N=10	20%	N=128	49%	N=324	29%	N=190	100%	N=657
Eat at least 5 portions of fruits and vegetables a day	3%	N=19	12%	N=81	38%	N=252	33%	N=216	14%	N=93	100%	N=662
Participate in moderate or vigorous physical activity	3%	N=20	9%	N=58	35%	N=231	32%	N=210	22%	N=142	100%	N=662
Read or watch local news (via television, paper, computer, etc.)	3%	N=19	10%	N=68	20%	N=134	26%	N=173	40%	N=266	100%	N=660
Vote in local elections	16%	N=103	6%	N=39	9%	N=60	18%	N=117	51%	N=335	100%	N=654

Table 20: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	25%	N=165
Very good	46%	N=309
Good	22%	N=149
Fair	6%	N=43
Poor	1%	N=6
Total	100%	N=672



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Table 21: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	7%	N=46
Somewhat positive	24%	N=159
Neutral	50%	N=337
Somewhat negative	16%	N=107
Very negative	3%	N=19
Total	100%	N=669

Table 22: Question D4

What is your employment status?	Percent	Number
Working full time for pay	75%	N=504
Working part time for pay	5%	N=37
Unemployed, looking for paid work	3%	N=22
Unemployed, not looking for paid work	2%	N=14
Fully retired	14%	N=94
Total	100%	N=671

Table 23: Question D5

Do you work inside the boundaries of Alexandria?	Percent	Number
Yes, outside the home	28%	N=182
Yes, from home	6%	N=40
No	66%	N=432
Total	100%	N=654

Table 24: Question D6

How many years have you lived in Alexandria?	Percent	Number
Less than 2 years	26%	N=173
2 to 5 years	26%	N=178
6 to 10 years	12%	N=78
11 to 20 years	15%	N=101
More than 20 years	21%	N=142
Total	100%	N=672

Table 25: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	17%	N=113
Building with two or more homes (duplex, townhome, apartment or condominium)	79%	N=533
Other	4%	N=25
Total	100%	N=670

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Table 26: Question D8

Is this house or apartment...	Percent	Number
Rented	57%	N=379
Owned	43%	N=290
Total	100%	N=669

Table 27: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	3%	N=21
\$300 to \$599 per month	2%	N=16
\$600 to \$999 per month	7%	N=43
\$1,000 to \$1,499 per month	21%	N=140
\$1,500 to \$2,499 per month	38%	N=254
\$2,500 or more per month	28%	N=188
Total	100%	N=662

Table 28: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	78%	N=527
Yes	22%	N=145
Total	100%	N=672

Table 29: Question D10a

If yes, do they attend Alexandria City Public schools?	Percent	Number
No	48%	N=65
Yes	52%	N=71
Total	100%	N=135

Table 30: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	84%	N=560
Yes	16%	N=111
Total	100%	N=670

Table 31: Question D11A

How many people (including yourself) live in your household?	Percent	Number
1	34%	N=198
2	41%	N=235
3	12%	N=70
4	8%	N=49
5	3%	N=17
6 or more	1%	N=5
Total	100%	N=573

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Table 32: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	10%	N=62
\$25,000 to \$49,999	11%	N=73
\$50,000 to \$99,999	30%	N=191
\$100,000 to \$149,999	22%	N=144
\$150,000 or more	27%	N=176
Total	100%	N=647

Table 33: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	86%	N=572
Yes, I consider myself to be Spanish, Hispanic or Latino	14%	N=95
Total	100%	N=667

Table 34: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	1%	N=7
Asian, Asian Indian or Pacific Islander	9%	N=60
Black or African American	19%	N=123
White	68%	N=451
Other	8%	N=52

Total may exceed 100% as respondents could select more than one option.

Table 35: Question D15

In which category is your age?	Percent	Number
18 to 24 years	3%	N=23
25 to 34 years	33%	N=217
35 to 44 years	22%	N=150
45 to 54 years	15%	N=102
55 to 64 years	11%	N=73
65 to 74 years	8%	N=54
75 years or older	7%	N=48
Total	100%	N=667

Table 36: Question D16

What is your sex?	Percent	Number
Female	53%	N=353
Male	47%	N=312
Total	100%	N=664

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Table 37: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	78%	N=524
Land line	13%	N=87
Both	9%	N=57
Total	100%	N=669

Table 38: Question D18

Do you have access to wireless internet?	Percent	Number
No	8%	N=55
Yes	92%	N=613
Total	100%	N=669

Table 39: Question D19

Do you smoke cigarettes...	Percent	Number
Every day	3%	N=21
Some days	3%	N=22
Not at all	94%	N=629
Total	100%	N=672

Table 40: Question D20

Thinking about your household's finances today, do you feel your household is:	Percent	Number
Financially secure	75%	N=497
Not financially secure	25%	N=166
Total	100%	N=663

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Responses including “don’t know”

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 41: Question 1

Please rate each of the following aspects of quality of life in Alexandria:	Excellent		Good		Fair		Poor		Don't know		Total	
Alexandria as a place to live	49%	N=336	46%	N=313	4%	N=31	1%	N=5	0%	N=3	100%	N=687
Your neighborhood as a place to live	44%	N=304	42%	N=285	13%	N=88	1%	N=5	0%	N=3	100%	N=684
Alexandria as a place to raise children	22%	N=151	32%	N=216	15%	N=101	3%	N=21	28%	N=194	100%	N=683
Alexandria as a place to work	20%	N=138	34%	N=235	9%	N=65	3%	N=22	33%	N=224	100%	N=683
Alexandria as a place to visit	47%	N=323	41%	N=277	7%	N=47	1%	N=8	4%	N=25	100%	N=681
Alexandria as a place to retire	15%	N=103	24%	N=161	20%	N=132	14%	N=93	27%	N=181	100%	N=670
The overall quality of life in Alexandria	31%	N=214	58%	N=397	10%	N=69	1%	N=4	0%	N=2	100%	N=685

Table 42: Question 2

Please rate each of the following characteristics as they relate to Alexandria as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Overall feeling of safety in Alexandria	27%	N=187	56%	N=384	13%	N=91	3%	N=18	0%	N=1	100%	N=682
Overall ease of getting to the places you usually have to visit	31%	N=211	44%	N=304	22%	N=152	2%	N=16	0%	N=1	100%	N=683
Quality of overall natural environment in Alexandria	25%	N=167	51%	N=344	21%	N=142	3%	N=21	1%	N=5	100%	N=679
Overall "built environment" of Alexandria (including overall design, buildings, parks and transportation systems)	22%	N=150	53%	N=361	20%	N=134	5%	N=33	1%	N=5	100%	N=682
Health and wellness opportunities in Alexandria	25%	N=167	45%	N=306	18%	N=119	3%	N=17	10%	N=66	100%	N=675
Overall opportunities for education and enrichment	17%	N=113	41%	N=279	20%	N=133	4%	N=26	19%	N=125	100%	N=676
Overall economic health of Alexandria	19%	N=126	46%	N=309	19%	N=128	3%	N=22	13%	N=86	100%	N=671
Sense of community	18%	N=124	44%	N=300	28%	N=193	6%	N=38	4%	N=27	100%	N=680
Overall image or reputation of Alexandria	37%	N=252	51%	N=344	9%	N=61	1%	N=9	2%	N=14	100%	N=681
Historic character reflected in built environment, exhibits, and events	49%	N=333	36%	N=242	9%	N=61	2%	N=15	4%	N=28	100%	N=679

Table 43: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Alexandria to someone who asks	58%	N=392	36%	N=246	4%	N=28	1%	N=9	1%	N=7	100%	N=682
Remain in Alexandria for the next five years	46%	N=312	34%	N=229	9%	N=59	6%	N=42	5%	N=33	100%	N=676

Table 44: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
In your neighborhood during the day	70%	N=481	25%	N=170	2%	N=16	1%	N=7	1%	N=7	0%	N=3	100%	N=685
In Alexandria's downtown area (i.e., Old Town) during the day	74%	N=506	19%	N=127	2%	N=11	1%	N=7	1%	N=3	4%	N=29	100%	N=684
In your neighborhood at night	36%	N=246	43%	N=291	11%	N=76	8%	N=55	1%	N=7	1%	N=5	100%	N=680
In Alexandria's downtown area (i.e., Old Town) at night	40%	N=273	42%	N=283	7%	N=48	5%	N=31	0%	N=3	6%	N=41	100%	N=679

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Table 45: Question 5

Please rate each of the following characteristics as they relate to Alexandria as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	6%	N=43	32%	N=216	43%	N=293	17%	N=113	2%	N=11	100%	N=677
Ease of public parking	5%	N=36	27%	N=186	43%	N=295	20%	N=139	4%	N=27	100%	N=682
Ease of travel by car in Alexandria	11%	N=78	44%	N=296	32%	N=215	11%	N=75	2%	N=13	100%	N=676
Ease of travel by public transportation in Alexandria	17%	N=112	38%	N=255	27%	N=182	4%	N=27	15%	N=101	100%	N=679
Ease of travel by bicycle in Alexandria	14%	N=95	26%	N=175	19%	N=131	6%	N=38	35%	N=232	100%	N=671
Ease of walking in Alexandria	33%	N=224	44%	N=291	15%	N=99	4%	N=27	4%	N=28	100%	N=670
Availability of paths and walking trails	32%	N=217	38%	N=260	18%	N=119	4%	N=26	9%	N=59	100%	N=682
Air quality	25%	N=167	49%	N=331	17%	N=114	5%	N=32	5%	N=37	100%	N=680
Cleanliness of Alexandria	25%	N=169	55%	N=376	16%	N=112	3%	N=19	1%	N=4	100%	N=680
Overall appearance of Alexandria	34%	N=229	52%	N=357	12%	N=80	2%	N=14	0%	N=3	100%	N=682
Public places where people want to spend time	30%	N=206	48%	N=328	16%	N=107	2%	N=12	4%	N=27	100%	N=680
Variety of housing options	15%	N=102	33%	N=226	34%	N=229	11%	N=77	6%	N=43	100%	N=677
Availability of affordable quality housing	5%	N=33	16%	N=106	33%	N=226	34%	N=231	12%	N=81	100%	N=677
Fitness opportunities (including exercise classes and paths or trails, etc.)	23%	N=154	44%	N=300	22%	N=149	4%	N=26	7%	N=45	100%	N=674
Recreational opportunities	22%	N=148	45%	N=306	22%	N=151	4%	N=26	7%	N=50	100%	N=680
Availability of affordable quality food	24%	N=165	46%	N=315	23%	N=153	4%	N=28	2%	N=16	100%	N=678
Availability of affordable quality health care	17%	N=118	38%	N=257	20%	N=134	4%	N=27	21%	N=144	100%	N=679
Availability of preventive health services	15%	N=100	36%	N=240	18%	N=122	4%	N=27	28%	N=188	100%	N=677
Availability of affordable quality mental health care	7%	N=45	15%	N=105	14%	N=92	6%	N=40	59%	N=397	100%	N=678
Availability of parking near my home	25%	N=167	34%	N=229	24%	N=163	16%	N=108	1%	N=7	100%	N=673
Availability of on-street and garage parking near shopping	13%	N=89	38%	N=259	34%	N=232	12%	N=80	3%	N=19	100%	N=679

Table 46: Question 6

Please rate each of the following characteristics as they relate to Alexandria as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	4%	N=23	13%	N=89	12%	N=83	8%	N=54	63%	N=419	100%	N=669
K-12 education	6%	N=38	18%	N=121	14%	N=90	7%	N=47	55%	N=370	100%	N=668
Adult educational opportunities	5%	N=36	24%	N=159	19%	N=127	4%	N=29	47%	N=315	100%	N=667
Opportunities to attend cultural/arts/music activities	19%	N=124	42%	N=279	19%	N=127	3%	N=18	18%	N=121	100%	N=668
Employment opportunities	6%	N=42	29%	N=191	21%	N=143	6%	N=42	37%	N=247	100%	N=666
Shopping opportunities	28%	N=185	49%	N=321	18%	N=121	4%	N=27	1%	N=6	100%	N=659
Cost of living in Alexandria	3%	N=22	16%	N=109	49%	N=326	31%	N=204	1%	N=6	100%	N=666
Overall quality of business and service establishments in Alexandria	17%	N=115	55%	N=364	21%	N=138	3%	N=20	4%	N=27	100%	N=665
Vibrant downtown/commercial area	30%	N=196	46%	N=303	17%	N=115	3%	N=17	5%	N=31	100%	N=662
Overall quality of new development in Alexandria	16%	N=106	39%	N=251	22%	N=144	7%	N=48	16%	N=103	100%	N=652
Opportunities to participate in social events and activities	17%	N=111	44%	N=293	20%	N=131	5%	N=34	14%	N=94	100%	N=663
Opportunities to volunteer	18%	N=117	33%	N=222	13%	N=90	5%	N=31	31%	N=208	100%	N=668
Opportunities to participate in community matters	16%	N=106	36%	N=237	18%	N=122	4%	N=28	26%	N=175	100%	N=667
Openness and acceptance of the community toward people of diverse backgrounds	24%	N=160	39%	N=261	19%	N=125	5%	N=35	12%	N=82	100%	N=663
Neighborliness of residents in Alexandria	21%	N=137	42%	N=278	26%	N=172	6%	N=41	6%	N=40	100%	N=668

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Table 47: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Made efforts to conserve water	23%	N=156	77%	N=512	100%	N=668
Made efforts to make your home more energy efficient	27%	N=176	73%	N=485	100%	N=662
Observed a code violation or other hazard in Alexandria (weeds, abandoned buildings, etc.)	73%	N=481	27%	N=181	100%	N=662
Household member was a victim of a crime in Alexandria	90%	N=598	10%	N=66	100%	N=664
Reported a crime to the police in Alexandria	84%	N=559	16%	N=106	100%	N=665
Contacted the City of Alexandria (in-person, phone, email or web) for help or information	57%	N=380	43%	N=285	100%	N=665
Contacted Alexandria elected officials (in-person, phone, email or web) to express your opinion	83%	N=554	17%	N=110	100%	N=664
Had the flu shot	44%	N=289	56%	N=372	100%	N=662

Table 48: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Alexandria?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Used Alexandria recreation centers or their services	9%	N=62	11%	N=76	24%	N=163	55%	N=367	100%	N=669
Visited a neighborhood park or City park	18%	N=121	31%	N=207	32%	N=212	19%	N=124	100%	N=664
Used Alexandria public libraries or their services	7%	N=48	20%	N=134	29%	N=196	43%	N=286	100%	N=664
Attended a City-sponsored event	3%	N=23	7%	N=44	41%	N=272	48%	N=319	100%	N=658
Used bus, rail, subway or other public transportation instead of driving	35%	N=236	15%	N=104	27%	N=180	22%	N=150	100%	N=670
Carpooled with other adults or children instead of driving alone	13%	N=85	13%	N=85	15%	N=100	59%	N=397	100%	N=667
Walked or biked instead of driving	32%	N=215	21%	N=138	17%	N=114	30%	N=200	100%	N=667
Volunteered your time to some group/activity in Alexandria	5%	N=34	8%	N=56	22%	N=148	64%	N=430	100%	N=668

Table 49: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a local public meeting	1%	N=3	1%	N=7	14%	N=91	85%	N=561	100%	N=663
Watched (online or on television) a local public meeting	1%	N=5	4%	N=24	15%	N=101	81%	N=537	100%	N=666

Table 50: Question 10

Please rate the quality of each of the following services in Alexandria:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Police services	32%	N=212	36%	N=241	8%	N=52	3%	N=19	22%	N=145	100%	N=669
Fire services	36%	N=239	31%	N=206	4%	N=27	0%	N=0	30%	N=199	100%	N=671
Ambulance or emergency medical services	30%	N=200	27%	N=179	4%	N=29	1%	N=6	38%	N=252	100%	N=665
Crime prevention	17%	N=116	36%	N=239	13%	N=87	3%	N=21	30%	N=201	100%	N=663
Fire prevention and education	16%	N=105	26%	N=176	7%	N=48	2%	N=14	49%	N=323	100%	N=666
Traffic enforcement	13%	N=88	37%	N=244	21%	N=139	7%	N=49	21%	N=141	100%	N=661
Street repair	8%	N=53	29%	N=195	35%	N=231	20%	N=132	9%	N=58	100%	N=670
Street cleaning	13%	N=88	47%	N=313	24%	N=159	7%	N=50	9%	N=58	100%	N=667
Street lighting	14%	N=96	50%	N=331	24%	N=162	8%	N=51	4%	N=27	100%	N=667
Snow removal	13%	N=88	38%	N=251	30%	N=198	10%	N=66	9%	N=62	100%	N=666
Sidewalk maintenance	10%	N=68	41%	N=270	31%	N=206	12%	N=80	6%	N=38	100%	N=662

The National Citizen Survey™

Please rate the quality of each of the following services in Alexandria:	Excellent		Good		Fair		Poor		Don't know		Total	
Traffic signal timing	10%	N=66	41%	N=274	31%	N=210	14%	N=95	4%	N=24	100%	N=669
Bus or transit services	17%	N=115	43%	N=284	15%	N=100	3%	N=21	22%	N=143	100%	N=663
Garbage collection	29%	N=196	39%	N=264	12%	N=80	1%	N=8	18%	N=121	100%	N=669
Recycling	25%	N=168	38%	N=251	12%	N=82	6%	N=37	19%	N=129	100%	N=667
Yard waste pick-up	15%	N=97	26%	N=170	11%	N=76	4%	N=26	45%	N=296	100%	N=665
Storm water drainage	14%	N=93	34%	N=227	16%	N=103	5%	N=33	31%	N=207	100%	N=664
Drinking water	23%	N=155	44%	N=292	19%	N=126	5%	N=35	9%	N=59	100%	N=666
Sewer services	20%	N=130	39%	N=258	13%	N=88	3%	N=20	25%	N=163	100%	N=659
City parks	29%	N=193	45%	N=300	12%	N=81	2%	N=14	12%	N=78	100%	N=665
Recreation programs or classes	15%	N=100	28%	N=183	14%	N=91	2%	N=14	41%	N=271	100%	N=660
Recreation centers or facilities	16%	N=108	31%	N=202	14%	N=90	4%	N=26	36%	N=237	100%	N=663
Land use, planning and zoning	8%	N=55	30%	N=198	19%	N=127	8%	N=52	35%	N=229	100%	N=661
Code enforcement (weeds, abandoned buildings, etc.)	7%	N=48	29%	N=194	13%	N=88	5%	N=34	45%	N=301	100%	N=664
Animal control	14%	N=95	28%	N=183	8%	N=55	3%	N=22	46%	N=308	100%	N=664
Economic development	11%	N=72	36%	N=237	17%	N=113	5%	N=31	32%	N=210	100%	N=662
Health services	13%	N=84	34%	N=227	13%	N=85	3%	N=23	36%	N=239	100%	N=659
Public library services	30%	N=198	35%	N=232	8%	N=53	1%	N=8	25%	N=168	100%	N=659
Public information services	16%	N=103	34%	N=222	16%	N=103	4%	N=23	31%	N=205	100%	N=656
Cable television	9%	N=57	23%	N=149	23%	N=150	27%	N=176	19%	N=127	100%	N=658
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	10%	N=65	29%	N=192	13%	N=90	3%	N=23	44%	N=296	100%	N=665
Preservation of natural areas such as open space and greenbelts	14%	N=91	41%	N=274	18%	N=121	8%	N=55	18%	N=119	100%	N=661
Alexandria open space	15%	N=98	38%	N=251	22%	N=144	9%	N=59	16%	N=106	100%	N=659
City-sponsored special events	15%	N=100	35%	N=235	16%	N=109	3%	N=19	30%	N=201	100%	N=664
Overall customer service by Alexandria employees	15%	N=96	41%	N=268	18%	N=118	4%	N=26	22%	N=147	100%	N=655
Museums	16%	N=105	32%	N=214	16%	N=110	2%	N=14	33%	N=223	100%	N=666
Historic preservation	31%	N=206	39%	N=261	12%	N=77	3%	N=17	16%	N=103	100%	N=664
Street signs	26%	N=174	55%	N=363	13%	N=84	3%	N=21	3%	N=19	100%	N=661
Elections and voting process	37%	N=243	39%	N=256	8%	N=55	2%	N=10	15%	N=97	100%	N=661
Voter registration process	37%	N=246	38%	N=254	7%	N=49	2%	N=10	16%	N=106	100%	N=666
Tax collection	20%	N=132	42%	N=280	15%	N=103	3%	N=22	19%	N=130	100%	N=666

Table 51: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
The City of Alexandria	20%	N=131	60%	N=396	13%	N=85	2%	N=12	6%	N=38	100%	N=662
The Federal Government	9%	N=58	43%	N=283	29%	N=195	7%	N=45	12%	N=81	100%	N=662



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Table 52: Question 12

Please rate the following categories of Alexandria government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
The value of services for the taxes paid to Alexandria	10%	N=64	42%	N=277	24%	N=158	10%	N=66	14%	N=92	100%	N=657
The overall direction that Alexandria is taking	12%	N=79	45%	N=295	21%	N=135	8%	N=50	14%	N=92	100%	N=651
The job Alexandria government does at welcoming resident involvement	12%	N=77	29%	N=190	23%	N=151	9%	N=57	28%	N=183	100%	N=658
Overall confidence in Alexandria government	13%	N=88	40%	N=259	24%	N=155	8%	N=51	16%	N=102	100%	N=655
Generally acting in the best interest of the community	14%	N=92	38%	N=250	24%	N=159	8%	N=54	15%	N=97	100%	N=652
Being honest	15%	N=98	35%	N=232	19%	N=127	6%	N=41	24%	N=158	100%	N=656
Treating all residents fairly	12%	N=79	36%	N=238	22%	N=144	8%	N=51	22%	N=143	100%	N=654
Transparency to the public	9%	N=60	34%	N=219	21%	N=137	12%	N=78	24%	N=157	100%	N=651
The responsiveness of Alexandria government to resident requests, questions and concerns	10%	N=66	31%	N=197	17%	N=109	7%	N=43	35%	N=227	100%	N=643

Table 53: Question 13

Please rate how important, if at all, you think it is for the Alexandria community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Alexandria	60%	N=403	33%	N=219	6%	N=42	0%	N=2	100%	N=666
Overall ease of getting to the places you usually have to visit	40%	N=263	47%	N=308	13%	N=84	1%	N=4	100%	N=659
Quality of overall natural environment in Alexandria	37%	N=242	48%	N=314	15%	N=98	0%	N=3	100%	N=657
Overall "built environment" of Alexandria (including overall design, buildings, parks and transportation systems)	36%	N=237	44%	N=295	19%	N=124	1%	N=7	100%	N=663
Health and wellness opportunities in Alexandria	31%	N=207	41%	N=269	25%	N=167	3%	N=19	100%	N=661
Overall opportunities for education and enrichment	40%	N=264	37%	N=244	20%	N=130	2%	N=15	100%	N=653
Overall economic health of Alexandria	49%	N=316	42%	N=270	9%	N=56	1%	N=4	100%	N=646
Sense of community	28%	N=182	45%	N=292	25%	N=162	3%	N=17	100%	N=653
Housing affordability	48%	N=319	30%	N=198	19%	N=126	3%	N=21	100%	N=663
Parking and traffic management	34%	N=222	43%	N=286	22%	N=142	1%	N=7	100%	N=657
Pre-K and child care (including access for low-income families)	36%	N=240	37%	N=242	16%	N=106	11%	N=72	100%	N=660

Table 54: Question 14

Please indicate whether or not you currently perceive barriers to living in Alexandria based on your...:	No		Yes		Total	
Age	88%	N=578	12%	N=78	100%	N=656
Gender	96%	N=622	4%	N=28	100%	N=650
Race	91%	N=592	9%	N=58	100%	N=650
National origin	94%	N=609	6%	N=40	100%	N=649
Religion	95%	N=616	5%	N=32	100%	N=647
Disability	93%	N=599	7%	N=48	100%	N=647
Sexual orientation or gender identity	95%	N=619	5%	N=29	100%	N=648
Color	91%	N=594	9%	N=57	100%	N=651
Ancestry	94%	N=608	6%	N=36	100%	N=643
Marital/familial status	90%	N=577	10%	N=66	100%	N=642

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Table 55: Question 15

Have you had contact with a City of Alexandria police officer within the last 12 months?	Percent	Number
Yes	27%	N=176
No	73%	N=487
Total	100%	N=664

Table 56: Question 15A

Thinking about your most recent contact, how would you rate the police officer?	Percent	Number
Excellent	54%	N=96
Good	24%	N=43
Fair	15%	N=27
Poor	6%	N=11
Don't know	0%	N=1
Total	100%	N=177

Table 57: Question 16

Please rate the following categories of City of Alexandria Police Department performance:	Excellent		Good		Fair		Poor		Don't know		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Collaborating with the community to address crime	22%	N=142	28%	N=187	11%	N=70	4%	N=23	36%	N=236	100%	N=657
Responsiveness to resident concerns	20%	N=131	29%	N=192	11%	N=75	4%	N=28	35%	N=227	100%	N=654

Table 58: Question 17

Please indicate whether or not you currently have...	No		Yes		Total	
	Percent	N	Percent	N	Percent	N
72 hours' worth of food, water (three gallons per person), medicines, and other supplies stocked for each person in your household in case of an emergency?	54%	N=354	46%	N=308	100%	N=662
Discussed your household's emergency plan, which includes instructions for household members about where to go and what to do in the event of a disaster, with all members of your household?	60%	N=395	40%	N=259	100%	N=654

Table 59: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Recycle at home	9%	N=59	4%	N=26	11%	N=72	18%	N=119	58%	N=386	100%	N=663
Purchase goods or services from a business located in Alexandria	1%	N=5	2%	N=10	20%	N=128	49%	N=324	29%	N=190	100%	N=657
Eat at least 5 portions of fruits and vegetables a day	3%	N=19	12%	N=81	38%	N=252	33%	N=216	14%	N=93	100%	N=662
Participate in moderate or vigorous physical activity	3%	N=20	9%	N=58	35%	N=231	32%	N=210	22%	N=142	100%	N=662
Read or watch local news (via television, paper, computer, etc.)	3%	N=19	10%	N=68	20%	N=134	26%	N=173	40%	N=266	100%	N=660
Vote in local elections	16%	N=103	6%	N=39	9%	N=60	18%	N=117	51%	N=335	100%	N=654

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Table 60: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	25%	N=165
Very good	46%	N=309
Good	22%	N=149
Fair	6%	N=43
Poor	1%	N=6
Total	100%	N=672

Table 61: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	7%	N=46
Somewhat positive	24%	N=159
Neutral	50%	N=337
Somewhat negative	16%	N=107
Very negative	3%	N=19
Total	100%	N=669

Table 62: Question D4

What is your employment status?	Percent	Number
Working full time for pay	75%	N=504
Working part time for pay	5%	N=37
Unemployed, looking for paid work	3%	N=22
Unemployed, not looking for paid work	2%	N=14
Fully retired	14%	N=94
Total	100%	N=671

Table 63: Question D5

Do you work inside the boundaries of Alexandria?	Percent	Number
Yes, outside the home	28%	N=182
Yes, from home	6%	N=40
No	66%	N=432
Total	100%	N=654

Table 64: Question D6

How many years have you lived in Alexandria?	Percent	Number
Less than 2 years	26%	N=173
2 to 5 years	26%	N=178
6 to 10 years	12%	N=78
11 to 20 years	15%	N=101
More than 20 years	21%	N=142
Total	100%	N=672

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Table 65: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	17%	N=113
Building with two or more homes (duplex, townhome, apartment or condominium)	79%	N=533
Other	4%	N=25
Total	100%	N=670

Table 66: Question D8

Is this house or apartment...	Percent	Number
Rented	57%	N=379
Owned	43%	N=290
Total	100%	N=669

Table 67: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	3%	N=21
\$300 to \$599 per month	2%	N=16
\$600 to \$999 per month	7%	N=43
\$1,000 to \$1,499 per month	21%	N=140
\$1,500 to \$2,499 per month	38%	N=254
\$2,500 or more per month	28%	N=188
Total	100%	N=662

Table 68: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	78%	N=527
Yes	22%	N=145
Total	100%	N=672

Table 69: Question D10a

If yes, do they attend Alexandria City Public schools?	Percent	Number
No	48%	N=65
Yes	52%	N=71
Total	100%	N=135

Table 70: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	84%	N=560
Yes	16%	N=111
Total	100%	N=670

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Table 71: Question D11A

How many people (including yourself) live in your household?	Percent	Number
1	34%	N=198
2	41%	N=235
3	12%	N=70
4	8%	N=49
5	3%	N=17
6 or more	1%	N=5
Total	100%	N=573

Table 72: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	10%	N=62
\$25,000 to \$49,999	11%	N=73
\$50,000 to \$99,999	30%	N=191
\$100,000 to \$149,999	22%	N=144
\$150,000 or more	27%	N=176
Total	100%	N=647

Table 73: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	86%	N=572
Yes, I consider myself to be Spanish, Hispanic or Latino	14%	N=95
Total	100%	N=667

Table 74: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	1%	N=7
Asian, Asian Indian or Pacific Islander	9%	N=60
Black or African American	19%	N=123
White	68%	N=451
Other	8%	N=52

Total may exceed 100% as respondents could select more than one option.

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Table 75: Question D15

In which category is your age?	Percent	Number
18 to 24 years	3%	N=23
25 to 34 years	33%	N=217
35 to 44 years	22%	N=150
45 to 54 years	15%	N=102
55 to 64 years	11%	N=73
65 to 74 years	8%	N=54
75 years or older	7%	N=48
Total	100%	N=667

Table 76: Question D16

What is your sex?	Percent	Number
Female	53%	N=353
Male	47%	N=312
Total	100%	N=664

Table 77: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	78%	N=524
Land line	13%	N=87
Both	9%	N=57
Total	100%	N=669

Table 78: Question D18

Do you have access to wireless internet?	Percent	Number
No	8%	N=55
Yes	92%	N=613
Total	100%	N=669

Table 79: Question D19

Do you smoke cigarettes...	Percent	Number
Every day	3%	N=21
Some days	3%	N=22
Not at all	94%	N=629
Total	100%	N=672

Table 80: Question D20

Thinking about your household's finances today, do you feel your household is:	Percent	Number
Financially secure	75%	N=497
Not financially secure	25%	N=166
Total	100%	N=663

## Appendix B: Benchmark Comparisons

### Comparison Data

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on The National Citizen Survey™. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. The City of Alexandria chose to have comparisons made to the entire database and two subsets of similar jurisdictions from the database. The first subset included other jurisdictions near Washington, D.C. and the second subset consisted of jurisdictions across the nation with populations between 80,000 to 180,000 that were in close proximity to major metropolitan areas.

### Interpreting the Results

Ratings are compared when there are at least five communities in which a similar question was asked. Where comparisons are available, four columns are provided in the table. The first column is Alexandria’s “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., “excellent” and “good,” “very safe” and “somewhat safe,” “essential” and “very important,” etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month. The second column is the rank assigned to Alexandria’s rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The final column shows the comparison of Alexandria’s rating to the benchmark.

In that final column, Alexandria’s results are noted as being “higher” than the benchmark, “lower” than the benchmark or “similar” to the benchmark, meaning that the average rating given by Alexandria residents is statistically similar to or different (greater or lesser) than the benchmark. More extreme differences are noted as “much higher” or “much lower.”

Benchmark Database Characteristics	
Region	Percent
New England	3%
Middle Atlantic	5%
East North Central	15%
West North Central	13%
South Atlantic	22%
East South Central	3%
West South Central	7%
Mountain	16%
Pacific	16%
Population	Percent
Less than 10,000	10%
10,000 to 24,999	22%
25,000 to 49,999	23%
50,000 to 99,999	22%
100,000 or more	23%

## National Benchmark Comparisons

Table 81: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Alexandria	89%	148	442	Similar
Overall image or reputation of Alexandria	90%	65	329	Higher
Alexandria as a place to live	95%	99	376	Similar
Your neighborhood as a place to live	86%	94	297	Similar
Alexandria as a place to raise children	75%	213	363	Similar
Alexandria as a place to retire	54%	251	337	Similar
Overall appearance of Alexandria	86%	75	338	Similar

Table 82: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark	
Safety	Overall feeling of safety in Alexandria	84%	159	290	Similar	
	In your neighborhood during the day	96%	144	337	Similar	
	In Alexandria's downtown area (i.e. Old Town) during the day	97%	56	291	Similar	
Mobility	Overall ease of getting to the places you usually have to visit	75%	79	203	Similar	
	Availability of paths and walking trails	77%	65	294	Higher	
	Ease of walking in Alexandria	80%	50	277	Higher	
	Ease of travel by bicycle in Alexandria	62%	77	281	Similar	
	Ease of travel by public transportation in Alexandria	64%	11	171	Higher	
	Ease of travel by car in Alexandria	56%	203	285	Similar	
	Ease of public parking	34%	137	168	Lower	
	Traffic flow on major streets	39%	216	334	Similar	
Natural Environment	Quality of overall natural environment in Alexandria	76%	148	260	Similar	
	Cleanliness of Alexandria	81%	117	264	Similar	
	Air quality	77%	127	235	Similar	
Built Environment	Overall "built environment" of Alexandria (including overall design, buildings, parks and transportation systems)	75%	42	194	Similar	
	Overall quality of new development in Alexandria	65%	65	269	Similar	
	Availability of affordable quality housing	23%	241	289	Lower	
	Variety of housing options	52%	140	263	Similar	
	Public places where people want to spend time	82%	35	187	Higher	
Economy	Overall economic health of Alexandria	74%	69	199	Similar	
	Vibrant downtown/commercial area	79%	21	183	Much higher	
	Overall quality of business and service establishments in Alexandria	75%	61	259	Similar	
	Cost of living in Alexandria	20%	173	196	Lower	
	Shopping opportunities	77%	48	279	Higher	
	Employment opportunities	56%	47	296	Higher	
	Alexandria as a place to visit	92%	26	209	Higher	
	Alexandria as a place to work	81%	61	337	Higher	
	Recreation and Wellness	Health and wellness opportunities in Alexandria	78%	67	196	Similar
		Availability of affordable quality mental health care	53%	55	170	Similar
Availability of preventive health services		69%	85	223	Similar	
Availability of affordable quality health care		70%	73	247	Similar	
Availability of affordable quality food		73%	64	222	Similar	
	Recreational opportunities	72%	106	290	Similar	



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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Fitness opportunities (including exercise classes and paths or trails, etc.)	72%	80	187	Similar
Education and Enrichment	Overall opportunities for education and enrichment	71%	100	196	Similar
	Opportunities to attend cultural/arts/music activities	74%	63	278	Higher
	Adult educational opportunities	56%	109	176	Similar
	K-12 education	54%	203	253	Lower
	Availability of affordable quality child care/preschool	45%	174	241	Similar
Community Engagement	Opportunities to participate in social events and activities	71%	72	244	Similar
	Neighborhoodliness of Alexandria	66%	62	190	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	73%	26	276	Similar
	Opportunities to participate in community matters	70%	74	257	Similar
	Opportunities to volunteer	74%	105	250	Similar

Table 83: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the City of Alexandria	84%	123	416	Similar
Overall customer service by Alexandria employees	72%	227	354	Similar
Value of services for the taxes paid to Alexandria	60%	132	381	Similar
Overall direction that Alexandria is taking	67%	101	301	Similar
Job Alexandria government does at welcoming resident involvement	56%	103	302	Similar
Overall confidence in Alexandria government	63%	51	197	Similar
Generally acting in the best interest of the community	62%	66	197	Similar
Being honest	66%	45	190	Similar
Treating all residents fairly	62%	71	195	Similar
Services provided by the Federal Government	59%	1	236	Higher

Table 84: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Police services	86%	117	435	Similar
	Fire services	94%	105	363	Similar
	Ambulance or emergency medical services	92%	125	334	Similar
	Crime prevention	77%	117	338	Similar
	Fire prevention and education	82%	116	267	Similar
	Animal control	78%	28	326	Higher
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	70%	105	265	Similar
Mobility	Traffic enforcement	64%	182	351	Similar
	Street repair	41%	249	393	Similar
	Street cleaning	66%	150	303	Similar
	Street lighting	67%	102	301	Similar
	Snow removal	56%	182	286	Similar
	Sidewalk maintenance	54%	157	310	Similar
	Traffic signal timing	53%	108	244	Similar
Bus or transit services	77%	12	206	Higher	
Natural Environment	Garbage collection	84%	146	340	Similar
	Recycling	78%	204	343	Similar

The National Citizen Survey™

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Yard waste pick-up	73%	142	254	Similar
	Drinking water	74%	131	313	Similar
	Preservation of natural areas such as open space and greenbelts	67%	94	244	Similar
	Alexandria open space	63%	81	181	Similar
Built Environment	Storm drainage	70%	113	342	Similar
	Sewer services	78%	132	313	Similar
	Land use, planning and zoning	58%	76	289	Similar
	Code enforcement (weeds, abandoned buildings, etc.)	67%	71	361	Similar
	Cable television	39%	166	187	Lower
Economy	Economic development	68%	54	272	Higher
Recreation and Wellness	City parks	84%	126	315	Similar
	Recreation programs or classes	73%	130	318	Similar
	Recreation centers or facilities	73%	119	269	Similar
	Health services	74%	77	196	Similar
Education and Enrichment	City-sponsored special events	72%	79	213	Similar
	Public library services	88%	117	331	Similar
Community Engagement	Public information services	72%	90	270	Similar

Table 85: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	65%	130	295	Similar
Recommend living in Alexandria to someone who asks	95%	49	268	Similar
Remain in Alexandria for the next five years	84%	135	262	Similar
Contacted Alexandria (in-person, phone, email or web) for help or information	43%	178	295	Similar

Table 86: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Did NOT report a crime to the police	84%	51	193	Similar
	Household member was NOT a victim of a crime	90%	119	260	Similar
Mobility	Used bus, rail, subway or other public transportation instead of driving	78%	5	160	Much higher
	Carpooled with other adults or children instead of driving alone	41%	108	183	Similar
	Walked or biked instead of driving	70%	40	189	Higher
Natural Environment	Made efforts to conserve water	77%	139	177	Similar
	Made efforts to make your home more energy efficient	73%	137	177	Similar
	Recycle at home	87%	137	243	Similar
Built Environment	Did NOT observe a code violation or other hazard in Alexandria	73%	14	183	Higher
	NOT experiencing housing costs stress	59%	211	239	Lower
Economy	Purchase goods or services from a business located in Alexandria	98%	64	186	Similar
	Economy will have positive impact on income	31%	73	241	Similar
	Work inside boundaries of Alexandria	34%	107	185	Similar
Recreation and Wellness	Used Alexandria recreation centers or their services	45%	212	227	Lower

The National Citizen Survey™

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Visited a neighborhood park or City park	81%	175	258	Similar
	Eat at least 5 portions of fruits and vegetables a day	85%	76	180	Similar
	Participate in moderate or vigorous physical activity	88%	55	184	Similar
	In very good to excellent health	71%	63	183	Similar
Education and Enrichment	Used Alexandria public libraries or their services	57%	172	228	Similar
	Attended City-sponsored event	52%	108	187	Similar
Community Engagement	Contacted Alexandria elected officials (in-person, phone, email or web) to express your opinion	17%	94	185	Similar
	Volunteered your time to some group/activity in Alexandria	36%	156	248	Similar
	Attended a local public meeting	15%	201	250	Similar
	Watched (online or on television) a local public meeting	19%	157	214	Similar
	Read or watch local news (via television, paper, computer, etc.)	87%	85	187	Similar
	Vote in local elections	78%	167	242	Similar

Communities included in national comparisons

The communities included in Alexandria’s comparisons are listed on the following pages along with their population according to the 2010 Census.

Adams County, CO.....	441,603	Bainbridge Island city, WA.....	23,025
Airway Heights city, WA .....	6,114	Baltimore city, MD.....	620,961
Albany city, OR .....	50,158	Bartonville town, TX.....	1,469
Albemarle County, VA.....	98,970	Battle Creek city, MI.....	52,347
Albert Lea city, MN.....	18,016	Bay City city, MI.....	34,932
Alexandria city, VA .....	139,966	Baytown city, TX.....	71,802
Algonquin village, IL.....	30,046	Bedford city, TX.....	46,979
Aliso Viejo city, CA .....	47,823	Bedford town, MA .....	13,320
Altoona city, IA .....	14,541	Bellevue city, WA .....	122,363
American Canyon city, CA.....	19,454	Bellingham city, WA .....	80,885
Ames city, IA .....	58,965	Beltrami County, MN .....	44,442
Andover CDP, MA.....	8,762	Benbrook city, TX.....	21,234
Ankeny city, IA .....	45,582	Bend city, OR.....	76,639
Ann Arbor city, MI.....	113,934	Bettendorf city, IA.....	33,217
Annapolis city, MD .....	38,394	Billings city, MT.....	104,170
Apache Junction city, AZ.....	35,840	Blaine city, MN.....	57,186
Apple Valley town, CA .....	69,135	Bloomfield Hills city, MI .....	3,869
Arapahoe County, CO.....	572,003	Bloomington city, MN .....	82,893
Arkansas City city, AR.....	366	Blue Springs city, MO .....	52,575
Arlington County, VA.....	207,627	Boise City city, ID .....	205,671
Arvada city, CO.....	106,433	Boone County, KY .....	118,811
Asheville city, NC .....	83,393	Boulder city, CO.....	97,385
Ashland city, OR .....	20,078	Bowling Green city, KY .....	58,067
Ashland town, MA .....	16,593	Bozeman city, MT .....	37,280
Ashland town, VA.....	7,225	Brentwood city, MO.....	8,055
Aspen city, CO .....	6,658	Brentwood city, TN .....	37,060
Athens-Clarke County, GA, .....	115,452	Brighton city, CO.....	33,352
Auburn city, AL.....	53,380	Brighton city, MI .....	7,444
Auburn city, WA.....	70,180	Bristol city, TN .....	26,702
Augusta CCD, GA .....	134,777	Broken Arrow city, OK .....	98,850
Aurora city, CO .....	325,078	Brookfield city, WI .....	37,920
Austin city, TX .....	790,390	Brookline CDP, MA .....	58,732
Avon town, CO .....	6,447	Broomfield city, CO .....	55,889
Avondale city, AZ .....	76,238	Brownsburg town, IN .....	21,285
Azusa city, CA.....	46,361	Burien city, WA .....	33,313

## The National Citizen Survey™

Burleson city, TX.....	36,690	Del Mar city, CA.....	4,161
Cabarrus County, NC.....	178,011	DeLand city, FL.....	27,031
Cambridge city, MA.....	105,162	Delaware city, OH.....	34,753
Cannon Beach city, OR.....	1,690	Delray Beach city, FL.....	60,522
Cañon City city, CO.....	16,400	Denison city, TX.....	22,682
Canton city, SD.....	3,057	Denton city, TX.....	113,383
Cape Coral city, FL.....	154,305	Denver city, CO.....	600,158
Cape Girardeau city, MO.....	37,941	Derby city, KS.....	22,158
Carlisle borough, PA.....	18,682	Des Moines city, IA.....	203,433
Carlsbad city, CA.....	105,328	Des Peres city, MO.....	8,373
Carroll city, IA.....	10,103	Destin city, FL.....	12,305
Cartersville city, GA.....	19,731	Dothan city, AL.....	65,496
Cary town, NC.....	135,234	Douglas County, CO.....	285,465
Casper city, WY.....	55,316	Dover city, NH.....	29,987
Castine town, ME.....	1,366	Dublin city, CA.....	46,036
Castle Pines North city, CO.....	10,360	Dublin city, OH.....	41,751
Castle Rock town, CO.....	48,231	Duluth city, MN.....	86,265
Cedar Hill city, TX.....	45,028	Duncanville city, TX.....	38,524
Cedar Rapids city, IA.....	126,326	Durham city, NC.....	228,330
Celina city, TX.....	6,028	Durham County, NC.....	267,587
Centennial city, CO.....	100,377	Eagan city, MN.....	64,206
Chambersburg borough, PA.....	20,268	Eagle Mountain city, UT.....	21,415
Chandler city, AZ.....	236,123	Eagle town, CO.....	6,508
Chandler city, TX.....	2,734	East Baton Rouge Parish, LA.....	440,171
Chanhassen city, MN.....	22,952	East Grand Forks city, MN.....	8,601
Chapel Hill town, NC.....	57,233	East Lansing city, MI.....	48,579
Charles County, MD.....	146,551	Eau Claire city, WI.....	65,883
Charlotte city, NC.....	731,424	Eden Prairie city, MN.....	60,797
Charlotte County, FL.....	159,978	Edgerton city, KS.....	1,671
Charlottesville city, VA.....	43,475	Edgewater city, CO.....	5,170
Chattanooga city, TN.....	167,674	Edina city, MN.....	47,941
Chesterfield County, VA.....	316,236	Edmond city, OK.....	81,405
Chippewa Falls city, WI.....	13,661	Edmonds city, WA.....	39,709
Citrus Heights city, CA.....	83,301	El Cerrito city, CA.....	23,549
Clackamas County, OR.....	375,992	El Dorado County, CA.....	181,058
Clarendon Hills village, IL.....	8,427	El Paso city, TX.....	649,121
Clayton city, MO.....	15,939	Elk Grove city, CA.....	153,015
Clearwater city, FL.....	107,685	Elk River city, MN.....	22,974
Cleveland Heights city, OH.....	46,121	Elko New Market city, MN.....	4,110
Clinton city, SC.....	8,490	Elmhurst city, IL.....	44,121
Clive city, IA.....	15,447	Encinitas city, CA.....	59,518
Clovis city, CA.....	95,631	Englewood city, CO.....	30,255
College Park city, MD.....	30,413	Erie town, CO.....	18,135
College Station city, TX.....	93,857	Escambia County, FL.....	297,619
Colleyville city, TX.....	22,807	Estes Park town, CO.....	5,858
Collinsville city, IL.....	25,579	Fairview town, TX.....	7,248
Columbia city, SC.....	129,272	Farmersville city, TX.....	3,301
Columbia Falls city, MT.....	4,688	Farmington Hills city, MI.....	79,740
Columbus city, WI.....	4,991	Fayetteville city, NC.....	200,564
Commerce City city, CO.....	45,913	Fishers town, IN.....	76,794
Concord city, CA.....	122,067	Flower Mound town, TX.....	64,669
Concord town, MA.....	17,668	Forest Grove city, OR.....	21,083
Coon Rapids city, MN.....	61,476	Fort Collins city, CO.....	143,986
Copperas Cove city, TX.....	32,032	Fort Lauderdale city, FL.....	165,521
Coronado city, CA.....	18,912	Fort Smith city, AR.....	86,209
Corvallis city, OR.....	54,462	Fort Worth city, TX.....	741,206
Cottonwood Heights city, UT.....	33,433	Fountain Hills town, AZ.....	22,489
Creve Coeur city, MO.....	17,833	Franklin city, TN.....	62,487
Cross Roads town, TX.....	1,563	Fredericksburg city, VA.....	24,286
Dacono city, CO.....	4,152	Fremont city, CA.....	214,089
Dade City city, FL.....	6,437	Friendswood city, TX.....	35,805
Dakota County, MN.....	398,552	Fruita city, CO.....	12,646
Dallas city, OR.....	14,583	Gahanna city, OH.....	33,248
Dallas city, TX.....	1,197,816	Gaithersburg city, MD.....	59,933
Danville city, KY.....	16,218	Galveston city, TX.....	47,743
Dardenne Prairie city, MO.....	11,494	Gardner city, KS.....	19,123
Davenport city, IA.....	99,685	Geneva city, NY.....	13,261
Davidson town, NC.....	10,944	Georgetown city, TX.....	47,400
Dayton city, OH.....	141,527	Germantown city, TN.....	38,844
Decatur city, GA.....	19,335	Gilbert town, AZ.....	208,453

The National Citizen Survey™

Gillette city, WY .....	29,087	Kerrville city, TX.....	22,347
Glendora city, CA .....	50,073	Kettering city, OH .....	56,163
Glenview village, IL .....	44,692	Key West city, FL .....	24,649
Globe city, AZ .....	7,532	King City city, CA .....	12,874
Golden city, CO .....	18,867	King County, WA.....	1,931,249
Golden Valley city, MN.....	20,371	Kirkland city, WA.....	48,787
Goodyear city, AZ .....	65,275	Kirkwood city, MO .....	27,540
Grafton village, WI.....	11,459	Knoxville city, IA .....	7,313
Grand Blanc city, MI.....	8,276	La Mesa city, CA .....	57,065
Grand Island city, NE .....	48,520	La Plata town, MD.....	8,753
Grants Pass city, OR.....	34,533	La Porte city, TX .....	33,800
Grass Valley city, CA .....	12,860	La Vista city, NE.....	15,758
Greenville city, NC.....	84,554	Lafayette city, CO .....	24,453
Greenwich town, CT.....	61,171	Laguna Beach city, CA.....	22,723
Greenwood Village city, CO.....	13,925	Laguna Hills city, CA.....	30,344
Greer city, SC .....	25,515	Laguna Niguel city, CA .....	62,979
Guilford County, NC .....	488,406	Lake Forest city, IL .....	19,375
Gunnison County, CO .....	15,324	Lake Oswego city, OR .....	36,619
Hailey city, ID .....	7,960	Lake Stevens city, WA .....	28,069
Haines Borough, AK .....	2,508	Lake Worth city, FL .....	34,910
Hallandale Beach city, FL.....	37,113	Lake Zurich village, IL .....	19,631
Hamilton city, OH.....	62,477	Lakeville city, MN .....	55,954
Hanover County, VA.....	99,863	Lakewood city, CO .....	142,980
Harrisburg city, SD.....	4,089	Lakewood city, WA.....	58,163
Harrisonburg city, VA .....	48,914	Lane County, OR.....	351,715
Harrisonville city, MO .....	10,019	Lansing city, MI .....	114,297
Hayward city, CA .....	144,186	Laramie city, WY.....	30,816
Henderson city, NV .....	257,729	Larimer County, CO.....	299,630
Herndon town, VA.....	23,292	Las Vegas city, NV .....	583,756
High Point city, NC .....	104,371	Lawrence city, KS.....	87,643
Highland Park city, IL .....	29,763	Lawrenceville city, GA .....	28,546
Highlands Ranch CDP, CO .....	96,713	Lee's Summit city, MO.....	91,364
Holland city, MI.....	33,051	Lehi city, UT .....	47,407
Honolulu County, HI.....	953,207	Lenexa city, KS .....	48,190
Hooksett town, NH.....	13,451	Lewis County, NY .....	27,087
Hopkins city, MN .....	17,591	Lewiston city, ID .....	31,894
Hopkinton town, MA.....	14,925	Lewisville city, TX.....	95,290
Hoquiam city, WA .....	8,726	Libertyville village, IL.....	20,315
Horry County, SC .....	269,291	Lincoln city, NE .....	258,379
Howard village, WI.....	17,399	Lindsborg city, KS .....	3,458
Hudson city, OH.....	22,262	Little Chute village, WI .....	10,449
Hudson town, CO.....	2,356	Littleton city, CO .....	41,737
Hudsonville city, MI.....	7,116	Livermore city, CA.....	80,968
Huntersville town, NC.....	46,773	Lombard village, IL .....	43,165
Huntley village, IL .....	24,291	Lone Tree city, CO .....	10,218
Hurst city, TX.....	37,337	Long Grove village, IL .....	8,043
Hutchinson city, MN .....	14,178	Longmont city, CO .....	86,270
Hutto city, TX .....	14,698	Longview city, TX.....	80,455
Hyattsville city, MD .....	17,557	Lonsdale city, MN.....	3,674
Independence city, MO.....	116,830	Los Alamos County, NM.....	17,950
Indian Trail town, NC .....	33,518	Los Altos Hills town, CA .....	7,922
Indianola city, IA .....	14,782	Louisville city, CO.....	18,376
Iowa City city, IA .....	67,862	Lower Merion township, PA .....	57,825
Irving city, TX.....	216,290	Lynchburg city, VA .....	75,568
Issaquah city, WA .....	30,434	Lynnwood city, WA .....	35,836
Jackson County, MI.....	160,248	Macomb County, MI .....	840,978
James City County, VA .....	67,009	Manhattan Beach city, CA.....	35,135
Jefferson County, CO .....	534,543	Manhattan city, KS .....	52,281
Jefferson County, NY.....	116,229	Mankato city, MN .....	39,309
Jefferson Parish, LA .....	432,552	Maple Grove city, MN .....	61,567
Johnson City city, TN.....	63,152	Maricopa County, AZ .....	3,817,117
Johnston city, IA.....	17,278	Marshfield city, WI .....	19,118
Jupiter town, FL.....	55,156	Martinez city, CA.....	35,824
Kansas City city, KS.....	145,786	Marysville city, WA .....	60,020
Kansas City city, MO.....	459,787	Matthews town, NC.....	27,198
Keizer city, OR.....	36,478	McAllen city, TX .....	129,877
Kenmore city, WA .....	20,460	McDonough city, GA.....	22,084
Kennedale city, TX .....	6,763	McKinney city, TX.....	131,117
Kennett Square borough, PA.....	6,072	McMinnville city, OR .....	32,187
Kent city, WA.....	92,411	Menlo Park city, CA .....	32,026

## The National Citizen Survey™

Mercer Island city, WA .....	22,699	Paradise Valley town, AZ .....	12,820
Meridian charter township, MI .....	39,688	Park City city, UT .....	7,558
Meridian city, ID .....	75,092	Parker town, CO .....	45,297
Merriam city, KS.....	11,003	Parkland city, FL .....	23,962
Mesa city, AZ .....	439,041	Pasadena city, CA .....	137,122
Mesa County, CO .....	146,723	Pasco city, WA.....	59,781
Miami Beach city, FL .....	87,779	Pasco County, FL .....	464,697
Miami city, FL .....	399,457	Payette city, ID.....	7,433
Middleton city, WI.....	17,442	Pearland city, TX.....	91,252
Midland city, MI.....	41,863	Peoria city, AZ .....	154,065
Milford city, DE .....	9,559	Peoria city, IL .....	115,007
Milton city, GA .....	32,661	Peoria County, IL .....	186,494
Minneapolis city, MN .....	382,578	Pflugerville city, TX .....	46,936
Mission Viejo city, CA .....	93,305	Phoenix city, AZ.....	1,445,632
Modesto city, CA.....	201,165	Pinehurst village, NC .....	13,124
Monterey city, CA.....	27,810	Piqua city, OH.....	20,522
Montgomery County, VA.....	94,392	Pitkin County, CO.....	17,148
Monticello city, UT .....	1,972	Plano city, TX .....	259,841
Monument town, CO .....	5,530	Platte City city, MO.....	4,691
Mooreville town, NC.....	32,711	Plymouth city, MN.....	70,576
Moraga town, CA .....	16,016	Pocatello city, ID.....	54,255
Morristown city, TN.....	29,137	Polk County, IA.....	430,640
Morrisville town, NC .....	18,576	Pompano Beach city, FL .....	99,845
Morro Bay city, CA .....	10,234	Port Orange city, FL .....	56,048
Mountain Village town, CO.....	1,320	Portland city, OR.....	583,776
Mountlake Terrace city, WA .....	19,909	Post Falls city, ID .....	27,574
Murphy city, TX .....	17,708	Powell city, OH .....	11,500
Naperville city, IL.....	141,853	Prince William County, VA.....	402,002
Napoleon city, OH.....	8,749	Prior Lake city, MN.....	22,796
Needham CDP, MA.....	28,886	Pueblo city, CO .....	106,595
New Braunfels city, TX .....	57,740	Purcellville town, VA.....	7,727
New Brighton city, MN.....	21,456	Queen Creek town, AZ .....	26,361
New Hanover County, NC .....	202,667	Radnor township, PA.....	31,531
New Orleans city, LA .....	343,829	Ramsey city, MN .....	23,668
New Smyrna Beach city, FL .....	22,464	Raymond town, ME.....	4,436
New Ulm city, MN .....	13,522	Raymore city, MO .....	19,206
Newberg city, OR.....	22,068	Redmond city, OR.....	26,215
Newport city, RI.....	24,672	Redmond city, WA .....	54,144
Newport News city, VA.....	180,719	Rehoboth Beach city, DE .....	1,327
Newton city, IA.....	15,254	Reno city, NV.....	225,221
Noblesville city, IN .....	51,969	Reston CDP, VA .....	58,404
Nogales city, AZ.....	20,837	Richmond city, CA.....	103,701
Norcross city, GA .....	9,116	Richmond Heights city, MO.....	8,603
Norfolk city, VA.....	242,803	Rifle city, CO.....	9,172
North Port city, FL.....	57,357	Rio Rancho city, NM .....	87,521
North Richland Hills city, TX.....	63,343	River Falls city, WI .....	15,000
Northglenn city, CO.....	35,789	Riverside city, CA .....	303,871
Novato city, CA .....	51,904	Riverside city, MO .....	2,937
Novi city, MI .....	55,224	Roanoke County, VA .....	92,376
O'Fallon city, IL.....	28,281	Rochester Hills city, MI.....	70,995
O'Fallon city, MO.....	79,329	Rock Hill city, SC.....	66,154
Oak Park village, IL.....	51,878	Rockville city, MD.....	61,209
Oakland city, CA .....	390,724	Roeland Park city, KS .....	6,731
Oakley city, CA .....	35,432	Rogers city, MN .....	8,597
Ogdensburg city, NY .....	11,128	Rohnert Park city, CA .....	40,971
Oklahoma City city, OK.....	579,999	Rolla city, MO .....	19,559
Olathe city, KS .....	125,872	Roselle village, IL.....	22,763
Old Town city, ME.....	7,840	Rosemount city, MN .....	21,874
Olmsted County, MN .....	144,248	Rosenberg city, TX.....	30,618
Olympia city, WA .....	46,478	Roseville city, MN.....	33,660
Orland Park village, IL.....	56,767	Round Rock city, TX.....	99,887
Oshkosh city, WI.....	66,083	Royal Oak city, MI.....	57,236
Oshstemo charter township, MI.....	21,705	Saco city, ME.....	18,482
Otsego County, MI.....	24,164	Sahuarita town, AZ .....	25,259
Oviedo city, FL.....	33,342	Salida city, CO .....	5,236
Paducah city, KY .....	25,024	Sammamish city, WA .....	45,780
Palm Beach Gardens city, FL.....	48,452	San Anselmo town, CA .....	12,336
Palm Coast city, FL.....	75,180	San Antonio city, TX.....	1,327,407
Palo Alto city, CA .....	64,403	San Carlos city, CA.....	28,406
Papillion city, NE .....	18,894	San Diego city, CA .....	1,307,402

The National Citizen Survey™

San Francisco city, CA .....	805,235	Tempe city, AZ .....	161,719
San Jose city, CA .....	945,942	Texarkana city, TX .....	36,411
San Juan County, NM .....	130,044	The Woodlands CDP, TX.....	93,847
San Marcos city, CA .....	83,781	Thornton city, CO.....	118,772
San Marcos city, TX.....	44,894	Thousand Oaks city, CA.....	126,683
San Rafael city, CA.....	57,713	Tigard city, OR.....	48,035
Sanford city, FL.....	53,570	Tracy city, CA .....	82,922
Sangamon County, IL.....	197,465	Trinidad CCD, CO.....	12,017
Santa Clarita city, CA.....	176,320	Tualatin city, OR .....	26,054
Santa Fe city, NM.....	67,947	Tulsa city, OK .....	391,906
Santa Fe County, NM .....	144,170	Twin Falls city, ID .....	44,125
Santa Monica city, CA.....	89,736	Tyler city, TX .....	96,900
Sarasota County, FL.....	379,448	Umatilla city, OR .....	6,906
Savage city, MN.....	26,911	University Park city, TX.....	23,068
Schaumburg village, IL.....	74,227	Upper Arlington city, OH.....	33,771
Scott County, MN.....	129,928	Urbandale city, IA .....	39,463
Scottsdale city, AZ .....	217,385	Vail town, CO.....	5,305
Seaside city, CA .....	33,025	Vancouver city, WA.....	161,791
Sevierville city, TN .....	14,807	Ventura CCD, CA.....	111,889
Shakopee city, MN .....	37,076	Vernon Hills village, IL.....	25,113
Shawnee city, KS .....	62,209	Vestavia Hills city, AL .....	34,033
Shawnee city, OK.....	29,857	Victoria city, MN.....	7,345
Sheboygan city, WI.....	49,288	Vienna town, VA .....	15,687
Sherborn town, MA .....	4,119	Virginia Beach city, VA.....	437,994
Shoreview city, MN .....	25,043	Wake Forest town, NC.....	30,117
Shorewood city, MN .....	7,307	Walnut Creek city, CA.....	64,173
Shorewood village, IL.....	15,615	Washington County, MN .....	238,136
Shorewood village, WI .....	13,162	Washington town, NH .....	1,123
Sierra Vista city, AZ.....	43,888	Washougal city, WA .....	14,095
Sioux Center city, IA .....	7,048	Watauga city, TX .....	23,497
Sioux Falls city, SD.....	153,888	Wauwatosa city, WI .....	46,396
Skokie village, IL.....	64,784	Waverly city, IA .....	9,874
Snellville city, GA .....	18,242	Weddington town, NC .....	9,459
South Lake Tahoe city, CA.....	21,403	Wentzville city, MO.....	29,070
Southborough town, MA.....	9,767	West Carrollton city, OH .....	13,143
Southlake city, TX.....	26,575	West Chester borough, PA.....	18,461
Spokane Valley city, WA .....	89,755	West Des Moines city, IA.....	56,609
Spring Hill city, KS.....	5,437	Western Springs village, IL .....	12,975
Springboro city, OH.....	17,409	Westerville city, OH.....	36,120
Springfield city, MO.....	159,498	Westlake town, TX.....	992
Springville city, UT .....	29,466	Westminster city, CO.....	106,114
St. Augustine city, FL .....	12,975	Weston town, MA.....	11,261
St. Charles city, IL.....	32,974	Wheat Ridge city, CO .....	30,166
St. Cloud city, FL.....	35,183	White House city, TN .....	10,255
St. Cloud city, MN .....	65,842	Wichita city, KS.....	382,368
St. Joseph city, MO .....	76,780	Williamsburg city, VA.....	14,068
St. Louis County, MN.....	200,226	Willowbrook village, IL .....	8,540
St. Louis Park city, MN .....	45,250	Wilmington city, NC.....	106,476
Stallings town, NC.....	13,831	Wilsonville city, OR.....	19,509
State College borough, PA .....	42,034	Winchester city, VA .....	26,203
Steamboat Springs city, CO .....	12,088	Windsor town, CO .....	18,644
Sterling Heights city, MI .....	129,699	Windsor town, CT .....	29,044
Sugar Grove village, IL .....	8,997	Winnetka village, IL .....	12,187
Sugar Land city, TX.....	78,817	Winston-Salem city, NC.....	229,617
Suisun City city, CA .....	28,111	Winter Garden city, FL.....	34,568
Summit city, NJ.....	21,457	Woodbury city, MN.....	61,961
Summit County, UT.....	36,324	Woodland city, CA.....	55,468
Summit village, IL .....	11,054	Wrentham town, MA .....	10,955
Sunnyvale city, CA .....	140,081	Wyandotte County, KS .....	157,505
Surprise city, AZ.....	117,517	Yakima city, WA.....	91,067
Suwanee city, GA.....	15,355	York County, VA.....	65,464
Tacoma city, WA.....	198,397	Yorktown town, IN.....	9,405
Takoma Park city, MD .....	16,715	Yountville city, CA .....	2,933
Tamarac city, FL .....	60,427		
Temecula city, CA .....	100,097		

## Jurisdictions near Washington, D.C. Benchmark Comparisons

Table 87: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Alexandria	89%	8	21	Similar
Overall image or reputation of Alexandria	90%	2	18	Higher
Alexandria as a place to live	95%	4	17	Similar
Your neighborhood as a place to live	86%	4	15	Similar
Alexandria as a place to raise children	75%	14	18	Similar
Alexandria as a place to retire	54%	13	18	Similar
Overall appearance of Alexandria	86%	2	20	Similar

Table 88: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark	
Safety	Overall feeling of safety in Alexandria	84%	5	13	Similar	
	In your neighborhood during the day	96%	4	21	Similar	
	In Alexandria's downtown area (i.e. Old Town) during the day	97%	3	18	Higher	
Mobility	Overall ease of getting to the places you usually have to visit	75%	5	13	Similar	
	Availability of paths and walking trails	77%	2	15	Higher	
	Ease of walking in Alexandria	80%	4	17	Higher	
	Ease of travel by bicycle in Alexandria	62%	4	17	Higher	
	Ease of travel by public transportation in Alexandria	64%	1	9	Much higher	
	Ease of travel by car in Alexandria	56%	12	18	Similar	
	Ease of public parking	34%	9	10	Lower	
	Traffic flow on major streets	39%	9	17	Similar	
Natural Environment	Quality of overall natural environment in Alexandria	76%	9	16	Similar	
	Cleanliness of Alexandria	81%	5	16	Similar	
	Air quality	77%	8	15	Similar	
Built Environment	Overall "built environment" of Alexandria (including overall design, buildings, parks and transportation systems)	75%	1	11	Higher	
	Overall quality of new development in Alexandria	65%	3	17	Similar	
	Availability of affordable quality housing	23%	17	18	Lower	
	Variety of housing options	52%	10	17	Similar	
	Public places where people want to spend time	82%	1	10	Higher	
Economy	Overall economic health of Alexandria	74%	3	11	Similar	
	Vibrant downtown/commercial area	79%	1	9	Much higher	
	Overall quality of business and service establishments in Alexandria	75%	4	16	Similar	
	Cost of living in Alexandria	20%	11	11	Lower	
	Shopping opportunities	77%	3	15	Higher	
	Employment opportunities	56%	2	16	Similar	
	Alexandria as a place to visit	92%	1	11	Much higher	
	Alexandria as a place to work	81%	2	16	Higher	
	Recreation and Wellness	Health and wellness opportunities in Alexandria	78%	2	12	Similar
		Availability of affordable quality mental health care	53%	5	11	Similar
Availability of preventive health services		69%	5	15	Similar	
Availability of affordable quality health care		70%	4	15	Similar	
Availability of affordable quality food		73%	3	14	Similar	
Recreational opportunities		72%	2	16	Similar	
	Fitness opportunities (including exercise classes and	72%	1	11	Similar	



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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	paths or trails, etc.)				
Education and Enrichment	Overall opportunities for education and enrichment	71%	9	12	Similar
	Opportunities to attend cultural/arts/music activities	74%	5	19	Similar
	Adult educational opportunities	56%	8	11	Similar
	K-12 education	54%	13	16	Lower
	Availability of affordable quality child care/preschool	45%	9	14	Similar
Community Engagement	Opportunities to participate in social events and activities	71%	4	15	Similar
	Neighborliness of Alexandria	66%	4	12	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	73%	4	17	Similar
	Opportunities to participate in community matters	70%	4	17	Similar
	Opportunities to volunteer	74%	9	15	Similar

Table 89: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the City of Alexandria	84%	6	24	Similar
Overall customer service by Alexandria employees	72%	12	17	Similar
Value of services for the taxes paid to Alexandria	60%	7	21	Similar
Overall direction that Alexandria is taking	67%	3	17	Similar
Job Alexandria government does at welcoming resident involvement	56%	4	17	Similar
Overall confidence in Alexandria government	63%	2	11	Similar
Generally acting in the best interest of the community	62%	2	11	Similar
Being honest	66%	1	11	Similar
Treating all residents fairly	62%	2	11	Similar
Services provided by the Federal Government	59%	1	13	Higher

Table 90: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Police services	86%	4	19	Similar
	Fire services	94%	3	12	Similar
	Ambulance or emergency medical services	92%	4	14	Similar
	Crime prevention	77%	5	19	Similar
	Fire prevention and education	82%	4	13	Similar
	Animal control	78%	1	14	Higher
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	70%	5	17	Similar
Mobility	Traffic enforcement	64%	11	18	Similar
	Street repair	41%	10	15	Similar
	Street cleaning	66%	8	14	Similar
	Street lighting	67%	4	16	Similar
	Snow removal	56%	11	15	Similar
	Sidewalk maintenance	54%	6	12	Similar
	Traffic signal timing	53%	5	10	Similar
Bus or transit services	77%	1	10	Higher	
Natural Environment	Garbage collection	84%	6	16	Similar
	Recycling	78%	8	18	Similar

The National Citizen Survey™

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Yard waste pick-up	73%	8	15	Similar
	Drinking water	74%	4	13	Similar
	Preservation of natural areas such as open space and greenbelts	67%	3	13	Similar
	Alexandria open space	63%	3	10	Similar
	Storm drainage	70%	5	16	Similar
	Sewer services	78%	3	13	Similar
	Land use, planning and zoning	58%	4	15	Similar
	Code enforcement (weeds, abandoned buildings, etc.)	67%	2	16	Higher
Built Environment	Cable television	39%	8	10	Similar
Economy	Economic development	68%	3	16	Similar
	City parks	84%	2	17	Similar
	Recreation programs or classes	73%	6	14	Similar
	Recreation centers or facilities	73%	7	15	Similar
	Health services	74%	5	13	Similar
Recreation and Wellness	City-sponsored special events	72%	4	13	Similar
	Public library services	88%	3	13	Similar
Education and Enrichment					
Community Engagement	Public information services	72%	4	16	Similar

Table 91: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	65%	9	18	Similar
Recommend living in Alexandria to someone who asks	95%	5	16	Similar
Remain in Alexandria for the next five years	84%	6	15	Similar
Contacted Alexandria (in-person, phone, email or web) for help or information	43%	10	16	Similar

Table 92: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Did NOT report a crime to the police	84%	4	10	Similar
	Household member was NOT a victim of a crime	90%	9	14	Similar
Mobility	Used bus, rail, subway or other public transportation instead of driving	78%	2	8	Much higher
	Carpooled with other adults or children instead of driving alone	41%	6	10	Similar
	Walked or biked instead of driving	70%	2	11	Much higher
Natural Environment	Made efforts to conserve water	77%	8	10	Similar
	Made efforts to make your home more energy efficient	73%	7	10	Similar
	Recycle at home	87%	5	15	Similar
Built Environment	Did NOT observe a code violation or other hazard in Alexandria	73%	1	10	Higher
	NOT experiencing housing costs stress	59%	12	16	Similar
Economy	Purchase goods or services from a business located in Alexandria	98%	3	11	Similar
	Economy will have positive impact on income	31%	4	15	Similar
	Work inside boundaries of Alexandria	34%	9	11	Lower

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Recreation and Wellness	Used Alexandria recreation centers or their services	45%	13	14	Similar
	Visited a neighborhood park or City park	81%	7	17	Similar
	Eat at least 5 portions of fruits and vegetables a day	85%	4	11	Similar
	Participate in moderate or vigorous physical activity	88%	1	11	Similar
	In very good to excellent health	71%	3	11	Similar
Education and Enrichment	Used Alexandria public libraries or their services	57%	11	13	Similar
	Attended City-sponsored event	52%	5	12	Similar
Community Engagement	Contacted Alexandria elected officials (in-person, phone, email or web) to express your opinion	17%	5	10	Similar
	Volunteered your time to some group/activity in Alexandria	36%	13	14	Similar
	Attended a local public meeting	15%	16	16	Lower
	Watched (online or on television) a local public meeting	19%	13	13	Lower
	Read or watch local news (via television, paper, computer, etc.)	87%	6	11	Similar
	Vote in local elections	78%	7	14	Similar

Communities included in jurisdictions near Washington, D.C. comparisons

The communities included in Alexandria’s custom comparisons are listed below along with their population according to the 2010 Census.

Albemarle County, VA.....	98,970	Hyattsville city, MD .....	17,557
Alexandria city, VA .....	139,966	James City County, VA .....	67,009
Annapolis city, MD .....	38,394	La Plata town, MD.....	8,753
Ashland town, VA.....	7,225	Lynchburg city, VA .....	75,568
Baltimore city, MD.....	620,961	Montgomery County, VA.....	94,392
Charles County, MD .....	146,551	Newport News city, VA.....	180,719
Chesterfield County, VA.....	316,236	Norfolk city, VA.....	242,803
College Park city, MD .....	30,413	Prince William County, VA.....	402,002
Fredericksburg city, VA.....	24,286	Reston CDP, VA .....	58,404
Gaithersburg city, MD.....	59,933	Rockville city, MD.....	61,209
Hanover County, VA.....	99,863	Takoma Park city, MD .....	16,715
Harrisonburg city, VA .....	48,914	Vienna town, VA .....	15,687
Herndon town, VA.....	23,292	York County, VA.....	65,464

## Populations between 80,000 and 180,000 near Metropolitan Areas Benchmark Comparisons

Table 93: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Alexandria	89%	12	39	Similar
Overall image or reputation of Alexandria	90%	3	26	Higher
Alexandria as a place to live	95%	6	30	Similar
Your neighborhood as a place to live	86%	8	24	Similar
Alexandria as a place to raise children	75%	16	29	Similar
Alexandria as a place to retire	54%	22	26	Similar
Overall appearance of Alexandria	86%	3	25	Higher

Table 94: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Overall feeling of safety in Alexandria	84%	14	25	Similar
	In your neighborhood during the day	96%	8	30	Similar
	In Alexandria's downtown area (i.e. Old Town) during the day	97%	1	22	Higher
Mobility	Overall ease of getting to the places you usually have to visit	75%	4	18	Similar
	Availability of paths and walking trails	77%	2	25	Higher
	Ease of walking in Alexandria	80%	2	22	Higher
	Ease of travel by bicycle in Alexandria	62%	2	22	Higher
	Ease of travel by public transportation in Alexandria	64%	1	16	Higher
	Ease of travel by car in Alexandria	56%	14	23	Similar
	Ease of public parking	34%	11	14	Lower
Natural Environment	Traffic flow on major streets	39%	18	29	Similar
	Quality of overall natural environment in Alexandria	76%	8	21	Similar
	Cleanliness of Alexandria	81%	9	20	Similar
Built Environment	Air quality	77%	8	19	Similar
	Overall "built environment" of Alexandria (including overall design, buildings, parks and transportation systems)	75%	4	18	Similar
	Overall quality of new development in Alexandria	65%	6	21	Similar
	Availability of affordable quality housing	23%	20	22	Lower
	Variety of housing options	52%	14	21	Similar
Economy	Public places where people want to spend time	82%	1	17	Higher
	Overall economic health of Alexandria	74%	9	19	Similar
	Vibrant downtown/commercial area	79%	4	16	Much higher
	Overall quality of business and service establishments in Alexandria	75%	7	20	Similar
	Cost of living in Alexandria	20%	18	19	Lower
	Shopping opportunities	77%	5	22	Similar
	Employment opportunities	56%	8	24	Similar
	Alexandria as a place to visit	92%	1	18	Much higher
	Alexandria as a place to work	81%	8	26	Similar
	Recreation and Wellness	Health and wellness opportunities in Alexandria	78%	7	19
Availability of affordable quality mental health care		53%	4	14	Similar
Availability of preventive health services		69%	7	15	Similar
Availability of affordable quality health care		70%	7	16	Similar
Availability of affordable quality food		73%	5	17	Similar
	Recreational opportunities	72%	10	21	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Fitness opportunities (including exercise classes and paths or trails, etc.)	72%	8	16	Similar
Education and Enrichment	Overall opportunities for education and enrichment	71%	10	18	Similar
	Opportunities to attend cultural/arts/music activities	74%	5	23	Similar
	Adult educational opportunities	56%	11	16	Similar
	K-12 education	54%	20	24	Lower
	Availability of affordable quality child care/preschool	45%	15	18	Similar
Community Engagement	Opportunities to participate in social events and activities	71%	5	20	Similar
	Neighborliness of Alexandria	66%	4	17	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	73%	3	20	Similar
	Opportunities to participate in community matters	70%	4	19	Similar
	Opportunities to volunteer	74%	6	20	Similar

Table 95: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the City of Alexandria	84%	12	39	Similar
Overall customer service by Alexandria employees	72%	16	28	Similar
Value of services for the taxes paid to Alexandria	60%	13	32	Similar
Overall direction that Alexandria is taking	67%	12	27	Similar
Job Alexandria government does at welcoming resident involvement	56%	9	25	Similar
Overall confidence in Alexandria government	63%	5	17	Similar
Generally acting in the best interest of the community	62%	8	18	Similar
Being honest	66%	3	17	Similar
Treating all residents fairly	62%	8	17	Similar
Services provided by the Federal Government	59%	1	19	Higher

Table 96: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Police services	86%	9	34	Similar
	Fire services	94%	7	25	Similar
	Ambulance or emergency medical services	92%	7	25	Similar
	Crime prevention	77%	7	28	Similar
	Fire prevention and education	82%	7	20	Similar
	Animal control	78%	2	27	Similar
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	70%	6	19	Similar
Mobility	Traffic enforcement	64%	10	29	Similar
	Street repair	41%	23	33	Similar
	Street cleaning	66%	13	25	Similar
	Street lighting	67%	6	18	Similar
	Snow removal	56%	7	15	Similar
	Sidewalk maintenance	54%	13	29	Similar
	Traffic signal timing	53%	6	22	Similar
	Bus or transit services	77%	1	18	Higher

The National Citizen Survey™

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Natural Environment	Garbage collection	84%	14	32	Similar
	Recycling	78%	20	30	Similar
	Yard waste pick-up	73%	16	21	Similar
	Drinking water	74%	13	27	Similar
	Preservation of natural areas such as open space and greenbelts	67%	8	21	Similar
	Alexandria open space	63%	6	16	Similar
Built Environment	Storm drainage	70%	12	28	Similar
	Sewer services	78%	11	26	Similar
	Land use, planning and zoning	58%	5	23	Similar
	Code enforcement (weeds, abandoned buildings, etc.)	67%	4	31	Similar
	Cable television	39%	16	18	Lower
Economy	Economic development	68%	5	24	Similar
Recreation and Wellness	City parks	84%	9	25	Similar
	Recreation programs or classes	73%	14	28	Similar
	Recreation centers or facilities	73%	12	22	Similar
	Health services	74%	6	14	Similar
Education and Enrichment	City-sponsored special events	72%	5	19	Similar
	Public library services	88%	8	32	Similar
Community Engagement	Public information services	72%	6	22	Similar

Table 97: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	65%	10	25	Similar
Recommend living in Alexandria to someone who asks	95%	4	21	Similar
Remain in Alexandria for the next five years	84%	12	19	Similar
Contacted Alexandria (in-person, phone, email or web) for help or information	43%	13	26	Similar

Table 98: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Did NOT report a crime to the police	84%	4	16	Similar
	Household member was NOT a victim of a crime	90%	7	20	Similar
Mobility	Used bus, rail, subway or other public transportation instead of driving	78%	1	14	Much higher
	Carpooled with other adults or children instead of driving alone	41%	9	17	Similar
	Walked or biked instead of driving	70%	3	17	Higher
Natural Environment	Made efforts to conserve water	77%	13	15	Similar
	Made efforts to make your home more energy efficient	73%	13	15	Similar
	Recycle at home	87%	12	19	Similar
Built Environment	Did NOT observe a code violation or other hazard in Alexandria	73%	1	16	Much higher
	NOT experiencing housing costs stress	59%	18	19	Lower
Economy	Purchase goods or services from a business located in Alexandria	98%	9	16	Similar
	Economy will have positive impact on income	31%	8	20	Similar
	Work inside boundaries of Alexandria	34%	9	16	Similar

The National Citizen Survey™

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Recreation and Wellness	Used Alexandria recreation centers or their services	45%	17	18	Lower
	Visited a neighborhood park or City park	81%	12	20	Similar
	Eat at least 5 portions of fruits and vegetables a day	85%	7	15	Similar
	Participate in moderate or vigorous physical activity	88%	4	16	Similar
	In very good to excellent health	71%	4	16	Similar
Education and Enrichment	Used Alexandria public libraries or their services	57%	13	19	Similar
	Attended City-sponsored event	52%	9	17	Similar
Community Engagement	Contacted Alexandria elected officials (in-person, phone, email or web) to express your opinion	17%	5	16	Similar
	Volunteered your time to some group/activity in Alexandria	36%	14	20	Similar
	Attended a local public meeting	15%	15	19	Similar
	Watched (online or on television) a local public meeting	19%	15	18	Similar
	Read or watch local news (via television, paper, computer, etc.)	87%	10	16	Similar
	Vote in local elections	78%	13	18	Similar

Communities included in populations between 80,000 and 180,000 and near metropolitan areas comparisons

The communities included in Alexandria’s second subset of custom comparisons are listed below along with their population according to the 2010 Census.

Alexandria city, VA.....	139,966	Lewisville city, TX.....	95,290
Ann Arbor city, MI.....	113,934	Livermore city, CA.....	80,968
Arvada city, CO.....	106,433	McKinney city, TX.....	131,117
Bellevue city, WA.....	122,363	Miami Beach city, FL.....	87,779
Bloomington city, MN.....	82,893	Mission Viejo city, CA.....	93,305
Broken Arrow city, OK.....	98,850	Naperville city, IL.....	141,853
Cambridge city, MA.....	105,162	Olathe city, KS.....	125,872
Cape Coral city, FL.....	154,305	Pasadena city, CA.....	137,122
Carlsbad city, CA.....	105,328	Pearland city, TX.....	91,252
Cary town, NC.....	135,234	Peoria city, AZ.....	154,065
Cedar Rapids city, IA.....	126,326	Peoria city, IL.....	115,007
Centennial city, CO.....	100,377	Pompano Beach city, FL.....	99,845
Citrus Heights city, CA.....	83,301	Richmond city, CA.....	103,701
Clearwater city, FL.....	107,685	Rio Rancho city, NM.....	87,521
Concord city, CA.....	122,067	Round Rock city, TX.....	99,887
Denton city, TX.....	113,383	Santa Clarita city, CA.....	176,320
Edmond city, OK.....	81,405	Santa Monica city, CA.....	89,736
Elk Grove city, CA.....	153,015	Sterling Heights city, MI.....	129,699
Hayward city, CA.....	144,186	Sunnyvale city, CA.....	140,081
High Point city, NC.....	104,371	Surprise city, AZ.....	117,517
Highlands Ranch CDP, CO.....	96,713	Tempe city, AZ.....	161,719
Independence city, MO.....	116,830	The Woodlands CDP, TX.....	93,847
Kansas City city, KS.....	145,786	Thornton city, CO.....	118,772
Kent city, WA.....	92,411	Thousand Oaks city, CA.....	126,683
Lakewood city, CO.....	142,980	Westminster city, CO.....	106,114
Lee’s Summit city, MO.....	91,364		

## Appendix C: Detailed Survey Methods

The National Citizen Survey (The NCS™), conducted by National Research Center, Inc., was developed to provide communities an accurate, affordable and easy way to assess and interpret resident opinion about important local topics. Standardization of common questions and survey methods provide the rigor to assure valid results, and each community has enough flexibility to construct a customized version of The NCS.

Results offer insight into residents' perspectives about the community as a whole, including local amenities, services, public trust, resident participation and other aspects of the community in order to support budgeting, land use and strategic planning and communication with residents. Resident demographic characteristics permit comparison to the Census as well as comparison of results for different subgroups of residents. The City of Alexandria funded this research. Please contact Greg Useem of the City of Alexandria at [greg.useem@alexandriava.gov](mailto:greg.useem@alexandriava.gov) if you have any questions about the survey.

### Survey Validity

The question of survey validity has two parts: 1) how can a community be confident that the results from those who completed the questionnaire are representative of the results that would have been obtained had the survey been administered to the entire population? and 2) how closely do the perspectives recorded on the survey reflect what residents really believe or do?

To answer the first question, the best survey research practices were used for the resources spent to ensure that the results from the survey respondents reflect the opinions of residents in the entire community. These practices include:

- Using a mail-out/mail-back methodology, which typically gets a higher response rate than phone for the same dollars spent. A higher response rate lessens the worry that those who did not respond are different than those who did respond.
- Selecting households at random within the community to receive the survey to ensure that the households selected to receive the survey are representative of the larger community.
- Over-sampling multi-family housing units to improve response from hard-to-reach, lower income or younger apartment dwellers.
- Selecting the respondent within the household using an unbiased sampling procedure; in this case, the "birthday method." The cover letter included an instruction requesting that the respondent in the household be the adult (18 years old or older) who most recently had a birthday, irrespective of year of birth.
- Contacting potential respondents three times to encourage response from people who may have different opinions or habits than those who would respond with only a single prompt.
- Inviting response in a compelling manner (using appropriate letterhead/logos and a signature of a visible leader) to appeal to recipients' sense of civic responsibility.
- Providing a pre-addressed, postage-paid return envelope.
- Offering the survey in Spanish or other language when requested by a given community.
- Weighting the results to reflect the demographics of the population.

The answer to the second question about how closely the perspectives recorded on the survey reflect what residents really believe or do is more complex. Resident responses to surveys are influenced by a variety of factors. For questions about service quality, residents' expectations for service quality play a role as well as the "objective" quality of the service provided, the way the resident perceives the entire community (that is, the context in which the service is provided), the scale on which the resident is asked to record his or her opinion and, of course, the opinion, itself, that a resident holds about the service. Similarly a resident's report of certain behaviors is colored by what he or she believes is the socially desirable response (e.g., reporting tolerant behaviors toward "oppressed groups," likelihood of voting for a tax increase for services to poor people, use of alternative modes of travel to work besides the single occupancy vehicle), his or her memory of the actual behavior (if it is not a question speculating about future actions, like a vote), his or her confidence that he or she can be honest without suffering any negative consequences (thus the need for anonymity) as well as the actual behavior itself.

How closely survey results come to recording the way a person really feels or behaves often is measured by the coincidence of reported behavior with observed current behavior (e.g., driving habits), reported intentions to behave with observed future behavior (e.g., voting choices) or reported opinions about current community quality



with objective characteristics of the community (e.g., feelings of safety correlated with rates of crime). There is a body of scientific literature that has investigated the relationship between reported behaviors and actual behaviors. Well-conducted surveys, by and large, do capture true respondent behaviors or intentions to act with great accuracy. Predictions of voting outcomes tend to be quite accurate using survey research, as do reported behaviors that are not about highly sensitive issues (e.g., family abuse or other illegal or morally sanctioned activities). For self-reports about highly sensitive issues, statistical adjustments can be made to correct for the respondents' tendency to report what they think the "correct" response should be.

Research on the correlation of resident opinion about service quality and "objective" ratings of service quality vary, with some showing stronger relationships than others. NRC's own research has demonstrated that residents who report the lowest ratings of street repair live in communities with objectively worse street conditions than those who report high ratings of street repair (based on road quality, delay in street repair, number of road repair employees). Similarly, the lowest rated fire services appear to be "objectively" worse than the highest rated fire services (expenditures per capita, response time, "professional" status of firefighters, breadth of services and training provided). Resident opinion commonly reflects objective performance data but is an important measure on its own. NRC principals have written, "If you collect trash three times a day but residents think that your trash haul is lousy, you still have a problem."

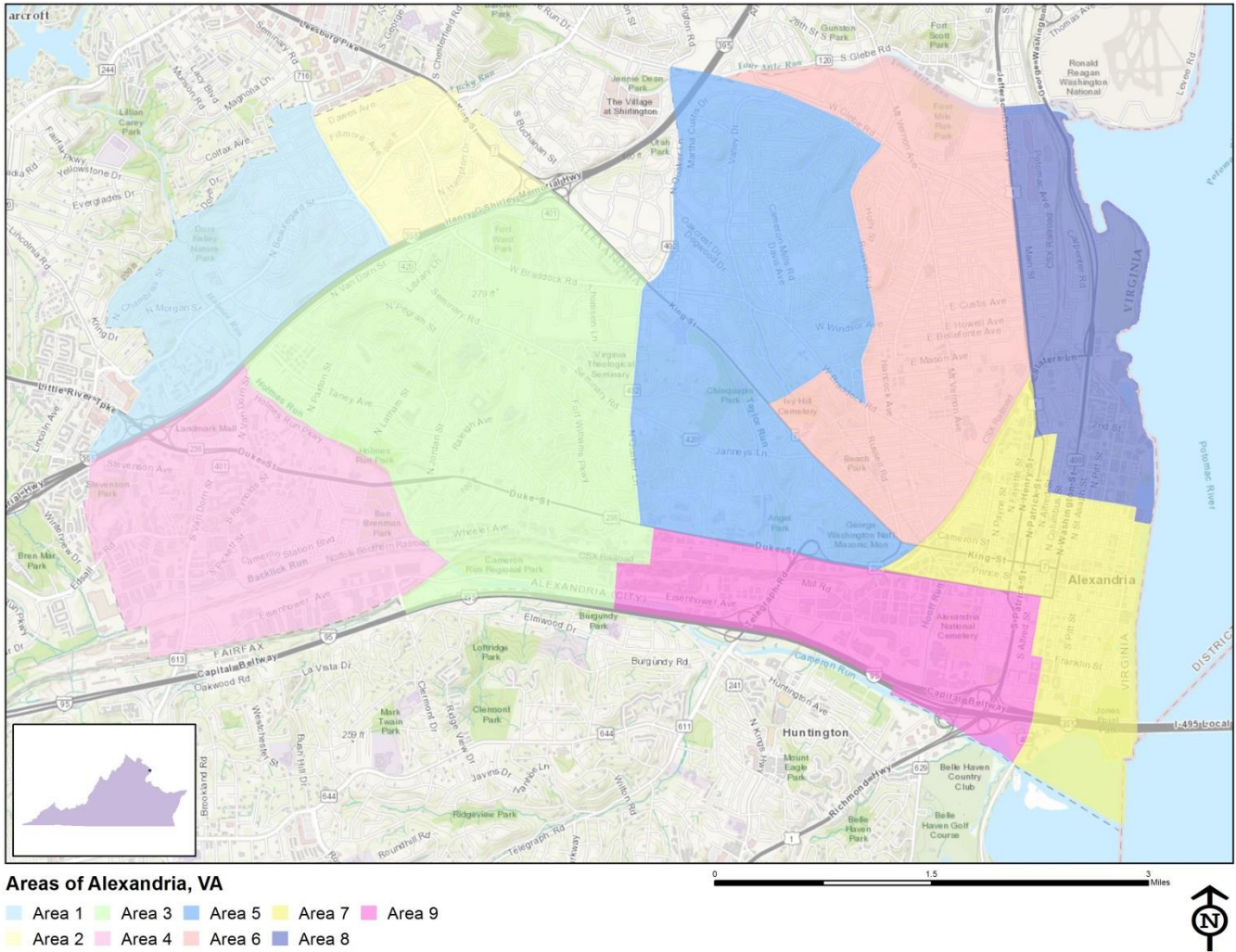
## Survey Sampling

"Sampling" refers to the method by which households were chosen to receive the survey. All households within the City of Alexandria were eligible to participate in the survey. A list of all households within the zip codes serving Alexandria was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Alexandria households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file (updated on a quarterly basis) and addresses located outside of the City of Alexandria boundaries were removed from consideration. Each address identified as being within City boundaries was further identified as being within one of the nine areas.

To choose the 3,000 survey recipients, a systematic sampling method was applied to the list of households previously screened for geographic location. Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every *N*th one, giving each eligible household a known probability of selection, until the appropriate number of households is selected. Multi-family housing units were over sampled as residents of this type of housing typically respond at lower rates to surveys than do those in single-family housing units. Figure 1 displays a map of the households selected to receive the survey. In general, because of the random sampling techniques used, the displayed sampling density will closely mirror the overall housing unit density (which may be different from the population density). While the theory of probability assumes no bias in selection, there may be some minor variations in practice (meaning, an area with only 15% of the housing units might be sampled at an actual rate that is slightly above or below that).

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the cover letter accompanying the questionnaire.

Figure 1: Location of Survey Recipients



### Survey Administration and Response

Selected households received three mailings, one week apart, beginning on January 10<sup>th</sup>, 2017. The first mailing was a prenotification postcard announcing the upcoming survey. The next mailing contained a letter from the City Manager inviting the household to participate, a questionnaire and a postage-paid return envelope. The final mailing contained a reminder letter, another survey and a postage-paid return envelope. The second cover letter asked those who had not completed the survey to do so and those who had already done so to refrain from turning in another survey. The survey was available in English and Spanish. Both cover letters contained paragraphs in instructing participants that they could opt to take the survey online in their language of preference. Completed surveys were collected over the following six weeks.

About 3% of the 3,000 surveys mailed were returned because the housing unit was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,899 households that received the survey, 689 completed the survey, providing an overall response rate of 24%. Of the 689 completed surveys, one was completed in Spanish and 114 were completed online; 113 online surveys were completed in English. Additionally, responses were tracked by area; response rates by area ranged from 14% to 35%.

## The National Citizen Survey™

Table 99: Survey Response Rates by Area

	Number mailed	Undeliverable	Eligible	Returned	Response rate
Area 1	430	17	413	60	15%
Area 2	325	9	316	43	14%
Area 3	350	7	343	70	20%
Area 4	480	19	461	89	19%
Area 5	275	5	270	94	35%
Area 6	350	9	341	91	27%
Area 7	275	13	262	90	34%
Area 8	275	9	266	80	30%
Area 9	240	13	227	62	27%
Unknown	NA	NA	NA	10	-
Overall	3,000	97	2,760	689	24%

### Confidence Intervals

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions.<sup>1</sup>

The margin of error for the City of Alexandria survey is no greater than plus or minus four percentage points around any given percent reported for the entire sample (689 completed surveys).

For subgroups of responses, the margin of error increases because the sample size for the subgroup is smaller. For subgroups of approximately 100 respondents, the margin of error is plus or minus 10 percentage points.

### Survey Processing (Data Entry)

Upon receipt, completed surveys were assigned a unique identification number. Additionally, each survey was reviewed and “cleaned” as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; in this case, NRC would use protocols to randomly choose two of the three selected items for inclusion in the dataset.

All surveys then were entered twice into an electronic dataset; any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed.

NRC used Qualtrics, a web-based survey and analytics platform, to collect the online survey data. Use of an online system means all collected data are entered into the dataset when the respondents submit the surveys. Skip patterns are programmed into system so respondents are automatically “skipped” to the appropriate question based on the individual responses being given. Online programming also allows for more rigid control of the data format, making extensive data cleaning unnecessary.

A series of quality control checks were also performed in order to ensure the integrity of the web data. Steps may include and not be limited to reviewing the data for clusters of repeat IP addresses and time stamps (indicating duplicate responses) and removing empty submissions (questionnaires submitted with no questions answered).

<sup>1</sup> A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the “true” population response. This theory is applied in practice to mean that the “true” perspective of the target population lies within the confidence interval created for a single survey. For example, if 75% of residents rate a service as “excellent” or “good,” then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire community is between 71% and 79%. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. Though standardized on The NCS, on other surveys, differences in question wording, order, translation and data entry, as examples, can lead to somewhat varying results.

## Survey Data Weighting

The demographic characteristics of the survey sample were compared to those found in the 2010 Census and American Community Survey estimates for adults in the City of Alexandria. The primary objective of weighting survey data is to make the survey sample reflective of the larger population of the community. The characteristics used for weighting were housing tenure (rent vs. own), housing unit type (attached or detached), race, ethnicity, sex, age and area. The results of the weighting scheme are presented in the following table.

Table 100: Alexandria, VA 2017 Weighting Table

Characteristic	Population Norm	Unweighted Data	Weighted Data
<b>Housing</b>			
Rent home	57%	38%	57%
Own home	43%	62%	43%
Detached unit	17%	18%	17%
Attached unit	83%	82%	83%
<b>Race and Ethnicity</b>			
White	63%	77%	64%
Not white	37%	23%	36%
Not Hispanic	85%	93%	86%
Hispanic	15%	7%	14%
<b>Sex and Age</b>			
Female	53%	59%	53%
Male	47%	41%	47%
18-34 years of age	38%	20%	36%
35-54 years of age	38%	35%	38%
55+ years of age	24%	45%	26%
Females 18-34	20%	14%	19%
Females 35-54	19%	22%	19%
Females 55+	14%	23%	14%
Males 18-34	18%	6%	17%
Males 35-54	19%	14%	19%
Males 55+	11%	21%	11%
<b>AREA</b>			
Area 1	14%	9%	13%
Area 2	11%	6%	11%
Area 3	12%	10%	12%
Area 4	16%	13%	16%
Area 5	9%	14%	9%
Area 6	12%	13%	12%
Area 7	9%	13%	9%
Area 8	9%	12%	9%
Area 9	8%	9%	9%

## Survey Data Analysis and Reporting

The survey dataset was analyzed using the Statistical Package for the Social Sciences (SPSS). For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., “excellent” and “good,” “very safe” and “somewhat safe,” “essential” and “very important,” etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in Appendix A. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

## **Appendix D: Survey Materials**

Dear Alexandria Resident,

Estimado Residente de Alexandria,

It won't take much of your time to make a big difference!

¡No le tomará mucho de su tiempo para marcar una gran diferencia!

Your household has been randomly selected to participate in a survey about your community. Your survey will arrive in a few days.

Su hogar ha sido elegido al azar para participar en una encuesta sobre su comunidad. Su encuesta le llegará dentro de pocos días.

Thank you for helping create a better city!

¡Gracias por ayudar a crear una Alexandria mejor!

Sincerely,

Atentamente,

Mark B. Jinks  
City Manager/Administrador de la Ciudad

Dear Alexandria Resident,

Estimado Residente de Alexandria,

It won't take much of your time to make a big difference!

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Su hogar ha sido elegido al azar para participar en una encuesta sobre su comunidad. Su encuesta le llegará dentro de pocos días.

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¡Gracias por ayudar a crear una Alexandria mejor!

Sincerely,

Atentamente,

Mark B. Jinks  
City Manager/Administrador de la Ciudad



301 King Street, Suite 3500  
Alexandria, VA 22314

Presorted  
First Class Mail  
US Postage  
PAID  
Boulder, CO  
Permit NO. 94



301 King Street, Suite 3500  
Alexandria, VA 22314

Presorted  
First Class Mail  
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US Postage  
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Boulder, CO  
Permit NO. 94





City of Alexandria  
301 King Street, Suite 3500  
Alexandria, VA 22314

Phone: 703.746.3724  
www.alexandria.gov

January 2017

Dear City of Alexandria Resident:

Please help us shape the future of Alexandria! You have been selected at random to participate in the 2017 Alexandria Resident Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since not every household will receive the survey. Your feedback will help Alexandria make decisions that affect our City.

**A few things to remember:**

- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope.**
- **You can complete the survey online. Just go to:**  
<http://bit.ly/2iJTA7c>  
**and enter your unique password. Your password can be found in the upper left-hand corner of this page.**

If you have any questions about the survey please call City staff at 703-746-3729. The City of Alexandria complies with Title VI of the Civil Rights Act of 1964 and Title II of the Americans with Disabilities Act, as amended. For an accommodation in completing this survey, please call the Office of Human Rights at 703.746.3729. Results of this survey will be published in Spring 2017.

Thank you for your time and participation!

Sincerely,

Mark B. Jinks  
City Manager

Estimado Residente de la Ciudad de Alexandria:

¡Por favor ayúdenos a moldear el futuro de Alexandria! Usted ha sido seleccionado al azar para participar en la Encuesta de Residente de Alexandria del 2017.

Por favor tome unos minutos para completar la encuesta adjunta; si usted preferiría completar la encuesta en español, por favor siga las instrucciones abajo para acceder a la encuesta en español por medio de la red. Su participación en esta encuesta es muy importante – especialmente porque no todos los hogares recibirán la encuesta. Sus observaciones le ayudarán a Alexandria tomar decisiones que afectarán a nuestra Ciudad.

**Algunas cosas para recordar:**

- **Sus respuestas son completamente anónimas.**
- Para poder escuchar a un grupo diverso de residentes, el adulto de 18 años o más en su hogar que haya celebrado su cumpleaños más recientemente debe completar esta encuesta.
- **También puede completar la encuesta en español en línea. Visite:**  
<http://bit.ly/2iJTA7c>  
**e ingrese su contraseña única. Puede se encuentra la contraseña en la esquina izquierda superior de esta página.**

Para la versión en español haga clic en “Español” en la esquina superior a mano derecha.

Si tiene alguna pregunta sobre la encuesta por favor llame al personal de la Ciudad al 703.746.3729.

La Ciudad de Alexandria cumple con Título VI de la Ley de Derechos Civiles de 1964 y Título II de la Ley sobre Estadounidenses con Discapacidades, en su forma modificada. Para una acomodación en hacer esta encuesta, por favor llame a la Oficina de Derechos Humanos al 703-746-3729. Los resultados de esta encuesta serán publicados en la primavera de 2017.

¡Gracias por su tiempo y participación!

Atentamente,

Mark B. Jinks  
Administrador de la Ciudad





City of Alexandria  
301 King Street, Suite 3500  
Alexandria, VA 22314

Phone: 703.746.3724  
www.alexandria.gov

January 2017

Dear City of Alexandria Resident:

Here's a second chance if you haven't already responded to the 2017 Alexandria Resident Survey! **(If you completed it and sent it back, we thank you for your time and ask you to recycle this survey. Please do not respond twice.)**

Please help us shape the future of Alexandria! You have been selected at random to participate in the 2017 Alexandria Resident Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since not every household will receive the survey. Your feedback will help Alexandria make decisions that affect our City.

**A few things to remember:**

- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You can complete the survey online. Just go to:**  
**<http://bit.ly/2iJTA7c>**  
**and enter your unique password. Your password can be found in the upper left-hand corner of this page.**

If you have any questions about the survey please call City staff at 703.746.3729. The City of Alexandria complies with Title VI of the Civil Rights Act of 1964 and Title II of the Americans with Disabilities Act, as amended. For an accommodation in completing this survey, please call the Office of Human Rights at 703.746.3729. Results of this survey will be published in Spring 2017.

Thank you for your time and participation!

Sincerely,

Mark B. Jinks  
City Manager

Estimado Residente de la Ciudad de Alexandria:

¡Aquí tiene una segunda oportunidad si usted aún no ha respondido a la Encuesta de Residente de Alexandria del 2017! **(Si usted la completó y la devolvió, le damos las gracias por su tiempo y le pedimos que recicle esta encuesta. Por favor no responda dos veces.)**

¡Por favor ayúdenos a moldear el futuro de Alexandria! Usted ha sido seleccionado al azar para participar en la Encuesta de Residente de Alexandria del 2017.

Por favor tome unos minutos para completar la encuesta adjunta; si usted preferiría completar la encuesta en español, por favor siga las instrucciones abajo para acceder a la encuesta en español por medio de la red. Su participación en esta encuesta es muy importante – especialmente porque no todos los hogares recibirán la encuesta. Sus observaciones le ayudarán a Alexandria tomar decisiones que afectarán a nuestra Ciudad.

**Algunas cosas para recordar:**

- **Sus respuestas son completamente anónimas.**
- Para poder escuchar a un grupo diverso de residentes, el adulto de 18 años o más en su hogar que haya celebrado su cumpleaños más recientemente debe completar esta encuesta.
- **También puede completar la encuesta en español en línea. Visite:**  
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Si tiene alguna pregunta sobre la encuesta por favor llame al personal de la Ciudad al 703.746.3729. La Ciudad de Alexandria cumple con Título VI de la Ley de Derechos Civiles de 1964 y Título II de la Ley sobre Estadounidenses con Discapacidades, en su forma modificada. Para una acomodación en hacer esta encuesta, por favor llame a la Oficina de Derechos Humanos al 703.746.3729. Los resultados de esta encuesta serán publicados en la primavera de 2017.

¡Gracias por su tiempo y participación!

Atentamente,

Mark B. Jinks  
Administrador de la Ciudad

# The City of Alexandria 2017 Resident Survey

Please complete this questionnaire if you are the adult (age 18 or older) in the household who most recently had a birthday. The adult's year of birth does not matter. Please select the response (by circling the number or checking the box) that most closely represents your opinion for each question. Your responses are anonymous and will be reported in group form only. The City of Alexandria complies with Title VI of the Civil Rights Act of 1964 and Title II of the Americans with Disabilities Act, as amended. For an accommodation in completing this survey, please call the Office of Human Rights at 703.746.3140.

**1. Please rate each of the following aspects of quality of life in Alexandria:**

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Alexandria as a place to live.....	1	2	3	4	5
Your neighborhood as a place to live.....	1	2	3	4	5
Alexandria as a place to raise children.....	1	2	3	4	5
Alexandria as a place to work.....	1	2	3	4	5
Alexandria as a place to visit.....	1	2	3	4	5
Alexandria as a place to retire.....	1	2	3	4	5
The overall quality of life in Alexandria.....	1	2	3	4	5

**2. Please rate each of the following characteristics as they relate to Alexandria as a whole:**

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Overall feeling of safety in Alexandria.....	1	2	3	4	5
Overall ease of getting to the places you usually have to visit.....	1	2	3	4	5
Quality of overall natural environment in Alexandria.....	1	2	3	4	5
Overall "built environment" of Alexandria (including overall design, buildings, parks and transportation systems).....	1	2	3	4	5
Health and wellness opportunities in Alexandria.....	1	2	3	4	5
Overall opportunities for education and enrichment.....	1	2	3	4	5
Overall economic health of Alexandria.....	1	2	3	4	5
Sense of community.....	1	2	3	4	5
Overall image or reputation of Alexandria.....	1	2	3	4	5
Historic character reflected in built environment, exhibits, and events.....	1	2	3	4	5

**3. Please indicate how likely or unlikely you are to do each of the following:**

	<i>Very likely</i>	<i>Somewhat likely</i>	<i>Somewhat unlikely</i>	<i>Very unlikely</i>	<i>Don't know</i>
Recommend living in Alexandria to someone who asks.....	1	2	3	4	5
Remain in Alexandria for the next five years.....	1	2	3	4	5

**4. Please rate how safe or unsafe you feel:**

	<i>Very safe</i>	<i>Somewhat safe</i>	<i>Neither safe nor unsafe</i>	<i>Somewhat unsafe</i>	<i>Very unsafe</i>	<i>Don't know</i>
In your neighborhood during the day	1	2	3	4	5	6
In Alexandria's downtown area (i.e., Old Town) during the day	1	2	3	4	5	6
In your neighborhood at night	1	2	3	4	5	6
In Alexandria's downtown area (i.e., Old Town) at night	1	2	3	4	5	6

**5. Please rate each of the following characteristics as they relate to Alexandria as a whole:**

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Traffic flow on major streets.....	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Alexandria.....	1	2	3	4	5
Ease of travel by public transportation in Alexandria.....	1	2	3	4	5
Ease of travel by bicycle in Alexandria.....	1	2	3	4	5
Ease of walking in Alexandria.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Air quality.....	1	2	3	4	5
Cleanliness of Alexandria.....	1	2	3	4	5
Overall appearance of Alexandria.....	1	2	3	4	5
Public places where people want to spend time.....	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.).....	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food.....	1	2	3	4	5
Availability of affordable quality health care.....	1	2	3	4	5
Availability of preventive health services.....	1	2	3	4	5
Availability of affordable quality mental health care.....	1	2	3	4	5
Availability of parking near my home.....	1	2	3	4	5
Availability of on-street and garage parking near shopping.....	1	2	3	4	5

**6. Please rate each of the following characteristics as they relate to Alexandria as a whole:**

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Availability of affordable quality child care/preschool .....	1	2	3	4	5
K-12 education .....	1	2	3	4	5
Adult educational opportunities.....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities .....	1	2	3	4	5
Employment opportunities .....	1	2	3	4	5
Shopping opportunities.....	1	2	3	4	5
Cost of living in Alexandria .....	1	2	3	4	5
Overall quality of business and service establishments in Alexandria.....	1	2	3	4	5
Vibrant downtown/commercial area .....	1	2	3	4	5
Overall quality of new development in Alexandria .....	1	2	3	4	5
Opportunities to participate in social events and activities .....	1	2	3	4	5
Opportunities to volunteer.....	1	2	3	4	5
Opportunities to participate in community matters .....	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds .....	1	2	3	4	5
Neighborliness of residents in Alexandria .....	1	2	3	4	5

**7. Please indicate whether or not you have done each of the following in the last 12 months.**

	<i>No</i>	<i>Yes</i>
Made efforts to conserve water .....	1	2
Made efforts to make your home more energy efficient .....	1	2
Observed a code violation or other hazard in Alexandria (weeds, abandoned buildings, etc.).....	1	2
Household member was a victim of a crime in Alexandria .....	1	2
Reported a crime to the police in Alexandria.....	1	2
Contacted the City of Alexandria (in-person, phone, email or web) for help or information .....	1	2
Contacted Alexandria elected officials (in-person, phone, email or web) to express your opinion .....	1	2
Had the flu shot .....	1	2

**8. In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Alexandria?**

	<i>2 times a week or more</i>	<i>2-4 times a month</i>	<i>Once a month or less</i>	<i>Not at all</i>
Used Alexandria recreation centers or their services .....	1	2	3	4
Visited a neighborhood park or City park .....	1	2	3	4
Used Alexandria public libraries or their services.....	1	2	3	4
Attended a City-sponsored event.....	1	2	3	4
Used bus, rail, subway or other public transportation instead of driving.....	1	2	3	4
Carpooled with other adults or children instead of driving alone.....	1	2	3	4
Walked or biked instead of driving .....	1	2	3	4
Volunteered your time to some group/activity in Alexandria.....	1	2	3	4

**9. Thinking about local public meetings (of local elected officials like City Council), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?**

	<i>2 times a week or more</i>	<i>2-4 times a month</i>	<i>Once a month or less</i>	<i>Not at all</i>
Attended a local public meeting .....	1	2	3	4
Watched (online or on television) a local public meeting.....	1	2	3	4

# The City of Alexandria 2017 Resident Survey

## 10. Please rate the quality of each of the following services in Alexandria:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Police services .....	1	2	3	4	5
Fire services.....	1	2	3	4	5
Ambulance or emergency medical services .....	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Traffic enforcement .....	1	2	3	4	5
Street repair .....	1	2	3	4	5
Street cleaning .....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Snow removal .....	1	2	3	4	5
Sidewalk maintenance .....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Bus or transit services.....	1	2	3	4	5
Garbage collection.....	1	2	3	4	5
Recycling .....	1	2	3	4	5
Yard waste pick-up .....	1	2	3	4	5
Storm water drainage .....	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services .....	1	2	3	4	5
City parks.....	1	2	3	4	5
Recreation programs or classes.....	1	2	3	4	5
Recreation centers or facilities .....	1	2	3	4	5
Land use, planning and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.) .....	1	2	3	4	5
Animal control.....	1	2	3	4	5
Economic development .....	1	2	3	4	5
Health services .....	1	2	3	4	5
Public library services .....	1	2	3	4	5
Public information services .....	1	2	3	4	5
Cable television.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
Preservation of natural areas such as open space and greenbelts .....	1	2	3	4	5
Alexandria open space .....	1	2	3	4	5
City-sponsored special events .....	1	2	3	4	5
Overall customer service by Alexandria employees.....	1	2	3	4	5
Museums.....	1	2	3	4	5
Historic preservation.....	1	2	3	4	5
Street signs .....	1	2	3	4	5
Elections and voting process .....	1	2	3	4	5
Voter registration process .....	1	2	3	4	5
Tax collection .....	1	2	3	4	5

## 11. Overall, how would you rate the quality of the services provided by each of the following?

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
The City of Alexandria .....	1	2	3	4	5
The Federal Government .....	1	2	3	4	5

## 12. Please rate the following categories of Alexandria government performance:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
The value of services for the taxes paid to Alexandria.....	1	2	3	4	5
The overall direction that Alexandria is taking.....	1	2	3	4	5
The job Alexandria government does at welcoming resident involvement .....	1	2	3	4	5
Overall confidence in Alexandria government .....	1	2	3	4	5
Generally acting in the best interest of the community .....	1	2	3	4	5
Being honest.....	1	2	3	4	5
Treating all residents fairly .....	1	2	3	4	5
Transparency to the public.....	1	2	3	4	5
The responsiveness of Alexandria government to resident requests, questions and concerns.....	1	2	3	4	5

**13. Please rate how important, if at all, you think it is for the Alexandria community to focus on each of the following in the coming two years:**

	<i>Essential</i>	<i>Very important</i>	<i>Somewhat important</i>	<i>Not at all important</i>
Overall feeling of safety in Alexandria .....	1	2	3	4
Overall ease of getting to the places you usually have to visit.....	1	2	3	4
Quality of overall natural environment in Alexandria.....	1	2	3	4
Overall “built environment” of Alexandria (including overall design, buildings, parks and transportation systems) .....	1	2	3	4
Health and wellness opportunities in Alexandria .....	1	2	3	4
Overall opportunities for education and enrichment.....	1	2	3	4
Overall economic health of Alexandria .....	1	2	3	4
Sense of community.....	1	2	3	4
Housing affordability .....	1	2	3	4
Parking and traffic management.....	1	2	3	4
Pre-K and child care (including access for low-income families) .....	1	2	3	4

**14. Please indicate whether or not you currently perceive barriers to living in Alexandria based on your...:**

	<i>No</i>	<i>Yes</i>
Age.....	1	2
Gender.....	1	2
Race.....	1	2
National origin.....	1	2
Religion.....	1	2
Disability.....	1	2
Sexual orientation or gender identity.....	1	2
Color.....	1	2
Ancestry .....	1	2
Marital/familial status .....	1	2

**15. Have you had contact with a City of Alexandria police officer within the last 12 months?**

- Yes → Go to Q15A       No → Go to Q16

**15A. Thinking about your most recent contact, how would you rate the police officer?**

- Excellent       Good       Fair       Poor       Don't know

**16. Please rate the following categories of City of Alexandria Police Department performance:**

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Collaborating with the community to address crime .....	1	2	3	4	5
Responsiveness to resident concerns.....	1	2	3	4	5
Fostering positive relationships with community members (e.g., residents, organizations and groups) .....	1	2	3	4	5

**17. Please indicate whether or not you currently have...**

	<i>No</i>	<i>Yes</i>
72 hours' worth of food, water (three gallons per person), medicines, and other supplies stocked for each person in your household in case of an emergency .....	1	2
Discussed your household's emergency plan, which includes instructions for household members about where to go and what to do in the event of a disaster, with all members of your household .....	1	2

# The City of Alexandria 2017 Resident Survey

**Our last questions are about you and your household. Again, all of your responses to this survey are completely anonymous and will be reported in group form only.**

**D1. How often, if at all, do you do each of the following, considering all of the times you could?**

	<i>Never</i>	<i>Rarely</i>	<i>Sometimes</i>	<i>Usually</i>	<i>Always</i>
Recycle at home .....	1	2	3	4	5
Purchase goods or services from a business located in Alexandria.....	1	2	3	4	5
Eat at least 5 portions of fruits and vegetables a day .....	1	2	3	4	5
Participate in moderate or vigorous physical activity .....	1	2	3	4	5
Read or watch local news (via television, paper, computer, etc.) .....	1	2	3	4	5
Vote in local elections.....	1	2	3	4	5

**D2. Would you say that in general your health is:**

- Excellent     
  Very good     
  Good     
  Fair     
  Poor

**D3. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:**

- Very positive     
  Somewhat positive     
  Neutral     
  Somewhat negative     
  Very negative

**D4. What is your employment status?**

- Working full time for pay  
 Working part time for pay  
 Unemployed, looking for paid work  
 Unemployed, not looking for paid work  
 Fully retired

**D5. Do you work inside the boundaries of Alexandria?**

- Yes, outside the home  
 Yes, from home  
 No

**D6. How many years have you lived in Alexandria?**

- Less than 2 years       11-20 years  
 2-5 years       More than 20 years  
 6-10 years

**D7. Which best describes the building you live in?**

- One family house detached from any other houses  
 Building with two or more homes (duplex, townhome, apartment or condominium)  
 Other

**D8. Is this house or apartment...**

- Rented  
 Owned

**D9. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?**

- Less than \$300 per month  
 \$300 to \$599 per month  
 \$600 to \$999 per month  
 \$1,000 to \$1,499 per month  
 \$1,500 to \$2,499 per month  
 \$2,500 or more per month

**D10. Do any children 17 or under live in your household?**

- No       Yes

**D10a. If yes, do they attend Alexandria City Public schools?**

- No       Yes

**D11. Are you or any other members of your household aged 65 or older?**

- No       Yes

**D11A. How many people (including yourself) live in your household? \_\_\_\_\_ People**

**D12. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)**

- Less than \$25,000  
 \$25,000 to \$49,999  
 \$50,000 to \$99,999  
 \$100,000 to \$149,999  
 \$150,000 or more

**Please respond to both questions D13 and D14:**

**D13. Are you Spanish, Hispanic or Latino?**

- No, not Spanish, Hispanic or Latino  
 Yes, I consider myself to be Spanish, Hispanic or Latino

**D14. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)**

- American Indian or Alaskan Native  
 Asian, Asian Indian or Pacific Islander  
 Black or African American  
 White  
 Other

**D15. In which category is your age?**

- 18-24 years       55-64 years  
 25-34 years       65-74 years  
 35-44 years       75 years or older  
 45-54 years

**D16. What is your sex?**

- Female       Male

**D17. Do you consider a cell phone or land line your primary telephone number?**

- Cell       Land line       Both

**D18. Do you have access to wireless internet?**

- No       Yes

**D19. Do you smoke cigarettes...**

- Every day       Some days       Not at all

**D20. Thinking about your household's finances today, do you feel your household is:**

- Financially secure       Not financially secure

**Thank you for completing this survey. Please return the completed survey in the postage-paid envelope to: National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502**

Dear Alexandria Resident,

Just a reminder – if you have not yet completed Alexandria’s 2017 Resident Survey, please do so.

Your participation in this survey is very important – your answers will help the Alexandria City Council make decisions that affect your community.

Please complete the survey online at:

<http://bit.ly/2iJTA7c>

and enter your unique password. Your password can be found above your address. The City of Alexandria complies with Title VI of the Civil Rights Act of 1964 and Title II of the Americans with Disabilities Act, as amended. For an accommodation in completing this survey, please call the Office of Human Rights at 703.746.3729.

Thank you very much!

Mark B. Jinks  
City Manager

Estimado residente de la Ciudad de Alexandria,

Solamente un recordatorio – si usted aún no ha completado la Encuesta Residente del 2017 de la Ciudad de Alexandria, por favor hágalo.

Su participación en esta encuesta es muy importante – sus respuestas le ayudarán al Consejo Municipal de Alexandria para tomar decisiones que afectan nuestra comunidad.

También puede completar la encuesta en línea en español en:

<http://bit.ly/2iJTA7c>

e ingrese su contraseña única. La contraseña se encuentra por encima de su dirección. La Ciudad de Alexandria cumple con Título VI de la Ley de Derechos Civiles de 1964 y Título II de la Ley sobre Estadounidenses con Discapacidades, en su forma modificada. Para una acomodación en hacer esta encuesta, por favor llame a la Oficina de Derechos Humanos al 703.746.3729.

Para la versión en español haga clic en “Español” en la esquina superior a mano derecha.

¡Muchas gracias!

Mark B. Jinks  
Administrador de la Ciudad

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