

(All numbers are 703.746.xxxx)

### **Administrative Services**

|                  |              |
|------------------|--------------|
| Spanish/Español  | 703.746.4860 |
| Eligibility      | 4915         |
| Appointments     | 4888         |
| Registration     | 4812         |
| Client Billing   | 4950         |
| Accounts Payable | 4909         |
| Vital Records    | 4991         |

### **Clinical Services**

|                      |              |
|----------------------|--------------|
| Nutrition/WIC        | 703.746.4998 |
| Immunizations        | 4980         |
| Teen Wellness Center | 4776         |
| Family Planning      | 4922         |
| Prenatal Care        | 4820         |
| BabyCare             | 4940         |
| Case Management      | 4940         |
| HIV/ AIDS            | 4976         |
| STI                  | 4846         |
| Tuberculosis         | 4960         |

### **Public Health**

#### **Emergency Management**

|                       |              |
|-----------------------|--------------|
| General               | 703.746.4977 |
| Medical Reserve Corps | 4978         |

#### **Community Partnerships**

|         |              |
|---------|--------------|
| General | 703.746.4914 |
|---------|--------------|

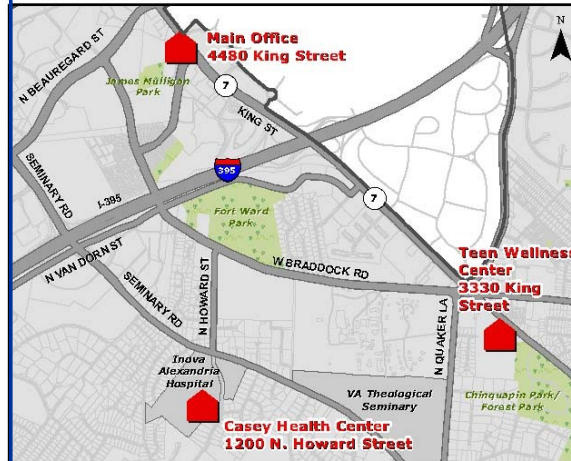
### **Environmental Health Services**

|  |              |
|--|--------------|
| General  | 703.746.4910 |
| <i>including Aquatic Health, Food Safety, and Vector Control</i> |              |

### **Epidemiology**

|         |              |
|---------|--------------|
| General | 703.746.4951 |
|---------|--------------|

## **Health Department Locations**



### **Main Office**

4480 King Street  
Alexandria, VA 22302  
703.746.4996

### **Casey Health Center**

1200 N. Howard Street  
Alexandria, VA 22304  
703.746.4886

### **Teen Wellness Center**

T.C. Williams High School  
3330 King Street  
Alexandria, VA 22302  
703.746.4776

### **Women, Infants and Children (WIC)**

Various Locations  
703.746.4998



# **Alexandria Health Department**



## **Guide to Services and Programs**

### **Our Vision**

*Healthy People,  
Healthier Communities*

### **Our Mission**

*Protecting and Promoting Health and  
Well-Being in Our Communities*

### **Our Values**

*Working Together  
Improving Continuously  
Making a Difference*

[alexandriava.gov/health](http://alexandriava.gov/health)  
[vdh.state.va.us](http://vdh.state.va.us)

## **Administrative Services**

### **Eligibility** 703.746.4915

Family size and income determine eligibility for clinical services and fees (if any). Please be ready to provide this information. Clinic fees are based on a sliding scale; some services are free. Some services require proof of Alexandria residency.

### **Vital Records** 703.746.4991

Provides information and forms to help you obtain copies of birth and death certificates (and to correct birth certificates). Provides certified copies of death certificates for deaths that occurred in the past five years in the City of Alexandria.

## **Clinical Services**

**Most services provided at  
4480 King Street  
(unless otherwise noted)**

**Hours and walk-in availability online**

**Some services require Alexandria residency**

### **Nutrition/WIC** 703.746.4998

Women, Infants and Children (WIC) provides assessment and counseling, health information, breastfeeding support, and vouchers for nutritious food to pregnant women, new mothers, and children under 5. Eligibility requirements; various locations.

### **Immunizations** 703.746.4980

Provides routine vaccines for infants, children, teens, and adults. By appointment and walk-in. Fee may be required for some adult vaccines.

### **Teen Wellness Center** 703.746.4776

**T.C. Williams High School, 3330 King Street**  
Provides free and confidential health care for Alexandria youth aged 12-19. Services include sports and school physicals, minor illness/injury treatment, immunizations, STI and HIV testing, pregnancy testing, family planning, and counseling. Visit [alexandriava.gov/TeenWellnessCenter](http://alexandriava.gov/TeenWellnessCenter).

### **Health Educator** 703.746.4799

Empowers youth through education, collaboration, and access to Teen Wellness Center services.

### **Family Planning** 703.746.4922

Offers counseling and testing, basic GYN exams, birth control methods, and healthy pregnancy promotion. For women of childbearing age, unless sterilized or post-menopausal. Fees based on income; fee for walk-in pregnancy testing.

### **Prenatal Care** 703.746.4820

**Casey Health Center, 1200 N. Howard Street**  
Offers pregnancy and post-partum care and resources to income eligible women with Virginia Medicaid or no insurance.

### **BabyCare Program** 703.746.4940

Medicaid funded program to foster safe and healthy pregnancies and babies; includes nurse case management, education, screening, and referrals.

### **Case Management** 703.746.4940

Provides free nurse case management services for high-risk pregnant women, infants, and children.

### **HIV/AIDS** 703.746.4976

Provides free walk-in services, rapid HIV testing, and counseling.

### **Sexually Transmitted Infections (STI)**

703.746.4846

Offers free, confidential services for counseling, diagnosis, and treatment of STIs.

### **Tuberculosis (TB)** 703.746.4960

Provides services for evaluation, screening, and treatment of TB. Call for appointment.

## **Public Health**

### **Emergency Management**

#### **General** 703.746.4977

Helps our communities prepare for, respond to, and recover from public health emergencies using all-hazards approach (e.g. weather events, terrorism, pandemics). Works with businesses, health care providers, community organizations, and residents. Be informed, make a plan, build a kit. Visit [alexandriava.gov/AreYouReady](http://alexandriava.gov/AreYouReady).

#### **Medical Reserve Corps** 703.746.4978

Trains and coordinates medical and non-medical volunteers to assist with our response to public health emergencies. Conducts community outreach to enhance community health and preparedness. Visit [alexandriava.gov/MedicalReserve](http://alexandriava.gov/MedicalReserve).

### **Community Partnerships**

#### **General** 703.746.4914

Provides public health leadership to residents, community organizations, and businesses; supports policies, research, and system changes to provide opportunities for Alexandrians to enjoy complete physical, mental, social, and spiritual well-being. Includes the Office of Health Equity which aims to eliminate health disparities among sub-populations.

## **Environmental Health Services**

### **Food Safety** 703.746.4910

Assesses food safety at restaurants, grocery stores, school cafeterias, farmers' markets, fairs, festivals, and other places food is sold or served. Call to report a complaint or possible foodborne illness. For details, visit [alexandriava.gov/FoodSafety](http://alexandriava.gov/FoodSafety).

### **Vector Control** 703.746.4910

Provides information on mosquitoes, bed bugs, ticks, and other pests. Works with Animal Control to investigate animal bites to humans and to prevent rabies transmission. Call for assistance. For details, visit [alexandriava.gov/EnvironmentalHealth](http://alexandriava.gov/EnvironmentalHealth).

### **Aquatic Health** 703.746.4910

Protects health and safety by inspecting pools and spas in hotels, recreation centers, fitness clubs, apartments, and condos. For details, visit [alexandriava.gov/AquaticHealth](http://alexandriava.gov/AquaticHealth).

### **Other Services** 703.746.4910

Responds to various environmental health concerns to help prevent disease. Inspects marina sewage pump-out facilities, responds to complaints about hotel sanitation, drinking water, and smoking in restaurants. Call to report a concern. For details, visit [alexandriava.gov/EnvironmentalHealth](http://alexandriava.gov/EnvironmentalHealth).

## **Epidemiology**

### **General** 703.746.4951

Investigates communicable diseases reported by healthcare providers, labs, and schools. Offers guidance to residents, schools, long-term care facilities, and others to prevent and control the spread of disease. Monitors trends and analyzes data to guide program and policy development.

**Visit [alexandriava.gov/health](http://alexandriava.gov/health)**



**Public health** is the science, art, and practice of protecting and promoting the health of our communities through assessments, prevention measures, disease control, policy development, system changes, and community collaborations.  
— Dr. Stephen Haering, Alexandria Health Director